

ATTENTION:

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

| | | | | | | |
|--|--|--|--|--|--|--|
| | | | | | | |
| | | | | | | |

© 2020 Subaru of America, Inc. All rights reserved.



QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2020 Outback & Legacy **NUMBER:** 15-270-20R
SUBJECT: FOTA (Firmware Over-The-Air) Reprogramming for **DATE:** 8/19/2020
DENSO Gen 4 Audio / Navigation Infotainment **REVISED:** 10/15/2021
Systems

IMPORTANT: FOTA update operation has been suspended. Until FOTA update is resumed, this Service Bulletin has been replaced by TSB 15-261-20R revised in October 2021 and entitled “Reprogramming File Availability for Optimization of Gen 4 Denso CP1 Infotainment Systems”. Please refer to this bulletin for the latest information regarding this condition.

| | |
|--|--|
| <p>CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.</p> <p>Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.</p> | <p style="text-align: center;">Subaru of America, Inc. is ISO 14001 Compliant</p> <p>ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.</p> |
|--|--|

Continued...