

# Newmar Corporation

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WHEN YOU KNOW THE DIFFERENCE.

**RSB 572**  
**September 16, 2021**

**NHTSA #21V 642**

## RECALL SERVICE BULLETIN

### AFFECTED MODELS

2021 – 2022 :: Ventana, Dutch Star, New Aire

### DESCRIPTION

Cummins and Daimler Trucks North America (Freightliner) has decided that a defect relating to motor vehicle safety exists in specific motorhomes built on Freightliner chassis (Cummins NHTSA #21E 063), (Freightliner NHTSA # 21V 556). In response, Newmar Corporation is issuing recall NHTSA # 21V 642.

### ISSUE

On certain motorhomes, as described in Cummins recall 21E-063, a fuel leak may occur in the fuel hoses between the fuel pump and the remote fuel filter head. A fuel leak in the presence of an ignition source may increase the risk of fire.

### UNITS AFFECTED

Refer to the attached population list for specific VIN numbers supplied by DTNA for the coaches that may be affected.

### CORRECTIVE ACTION

Inspection and repairs will be performed by a Cummins authorized service facility. Cummins will provide work instructions and any necessary parts to complete the recall procedure.

### CUSTOMER/ DEALER ACTION

Contact Cummins Support at 1-800-Cummins (286-6467) to locate a Qualified Service Center near you.

- Customers: If you need further assistance, contact the Newmar service department at 1-800-731-8300. A brand specialist will assist you in scheduling an appointment to have this repair completed.
- Dealers: If you need assistance contacting Cummins, contact your Newmar Service Account Manager.

### NOTE

Newmar will not be authorizing this repair. Cummins will authorize and schedule this repair.

**IMPORTANT:** Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.

NOTICE: Any technical information published in this bulletin is intended for use only by a qualified, Newmar-authorized service technician. Newmar is not responsible for the misuse of this information.