

Newmar Corporation

PO Box 30
Nappanee, IN 46550



WHEN YOU KNOW THE DIFFERENCE.

RSB 571
September 16, 2021

NHTSA #21V 604

RECALL SERVICE BULLETIN

AFFECTED MODELS

2021 – 2022 :: Ventana, Dutch Star, New Aire

DESCRIPTION

Cummins and The Shyft Group (Spartan Chassis) has decided that a defect relating to motor vehicle safety exists in specific motorhomes built on Spartan Chassis (Cummins NHTSA #21E 063), (The Shyft Group NHTSA # 21V 556). In response, Newmar Corporation is issuing recall NHTSA # 21V 604.

ISSUE

On certain motorhomes, as described in Cummins recall 21E-063, a fuel leak may occur in the fuel hoses between the fuel pump and the remote fuel filter head. A fuel leak in the presence of an ignition source may increase the risk of fire.

UNITS AFFECTED

Refer to the attached population list for specific VIN numbers supplied by The Shyft Group for the coaches that may be affected.

CORRECTIVE ACTION

Inspection and repairs will be performed by a Cummins authorized service facility. Cummins will provide work instructions and any necessary parts to complete the recall procedure.

CUSTOMER/ DEALER ACTION

Contact Cummins Support at 1-800-Cummins (286-6467) to locate a Qualified Service Center near you.

- Customers: If you need further assistance, contact the Newmar service department at 1-800-731-8300. A brand specialist will assist you in scheduling an appointment to have this repair completed.
- Dealers: If you need assistance contacting Cummins, contact your Newmar Service Account Manager.

NOTE

Newmar will not be authorizing this repair. Cummins will authorize and schedule this repair.

IMPORTANT: Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.

NOTICE: Any technical information published in this bulletin is intended for use only by a qualified, Newmar-authorized service technician. Newmar is not responsible for the misuse of this information.