

SSM 50181 - 2020-2021 Transit - Not Equipped With SYNC - FordPass Connect Missing And/Or FordPass Authorization Pop-Up Missing In IPC - Built On Or Before 05-Aug-2021

Some 2020-2021 Transit vehicles built on or before 05-Aug-2021 without SYNC may exhibit a concern where the FordPass Connect selection is missing in the instrument panel cluster (IPC) menu and/or the FordPass authorization pop-up does not appear in the IPC after hitting the Activate button on the FordPass app. This may be due to a mis-configured IPC. To correct this condition, download and run the IPC - Instrument Panel Cluster (IPC) Configuration application on the Ford Diagnosis and Repair System (FDRS) scan tool. For claiming, use causal part number 10849 and applicable labor times from Section 10 of the Service Labor Times Standard (SLTS) Manual.

APPLICABLE VEHICLES
2020 - 2021 TRUCK: TH V363N TRANSIT