



Technical Service Bulletin

91 Wireless charger: iPhone 12 wireless charging is inoperative

91 21 39 2064790/1 October 12, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5, SQ5	2018	All	Wireless charging pad
A4, A4 allroad, S4, A5, A5 Cabriolet, S5, S5 Cabriolet, RS 5, RS 5 Cabriolet, Q7, and SQ7	2017	All	Wireless charging pad

Condition

Customer states:

- The mobile device (iPhone 12) cannot be charged wirelessly. In some cases, this is sporadic while in others, it is permanent.

Workshop findings:

- No relevant DTCs are stored in the vehicle.

One of the following phone box components is installed in the vehicle:

- 80A 035 502.
- 8W0 035 502A.
- 4M0 035 502.

Technical Background

Apple MagSafe technology is not compatible with the Qi standard.

Production Solution

Not applicable.



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Service

Unfortunately, there is no solution for this topic available on the vehicle side, as it is caused by the iPhone 12 not being fully compatible to the common wireless charging (Qi) standard.

The device can be charged via USB instead.

Warranty

This concern is due to a third party system and is not covered by any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2064790) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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