



Technical Service Bulletin

90 Instrument cluster: various malfunction LEDs are lit sporadically without DTCs

90 21 17 2064789/1 October 13, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
S4, S5	2020 - 2021	All	Analog cluster

Condition

Customer states:

- Various malfunction indicator LEDs are sporadically lit in the instrument cluster while driving.
- The instrument cluster functions normally otherwise.

Workshop findings:

- No relevant DTCs are stored in the vehicle.

Technical Background

There is a hardware defect within the instrument cluster.

Production Solution

Not applicable.

Service

1. Please take photos of the customer's concern and upload them into DOC-IT with the repair order.
Photos should:
 - Have a date stamp and VIN reference.
 - Be taken in focus and with sufficient light.
2. Please replace the instrument cluster according to the instructions in the Elsa Repair Manual.



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Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9025		
Damage Code:	0040		
Labor Operations:	Replace the instrument cluster	9025 5500	See SRT with associated operations
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 30 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2064789/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2064789) are subject to change and/or removal.

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