



Technical Service Bulletin

55 Power rear lid not opening via remote control key

55 21 62 2064937/1 October 26, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7, SQ7	2021	000001 - 039685	Not Applicable

Condition

Customer states:

- The rear lid only unlocks and/or opens sporadically when using the remote control key.

Technical Background

The incorrect identifier in the Target data container (ZDC).

On vehicles equipped with convenience key, the debounce time for the remote control key is set incorrectly in the data set used for the rear lid control module.

Production Solution

New Target Data Container (ZDC) update in the rear lid control module, J605 (address word 006D) addressed the condition in CW23/2021.

Service

SVM Update Instructions:

- Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
- Update the rear lid control module, J605 (address word 006D) using the SVM action code as listed in the table below, if necessary:

Model	Old Target Data Container Number	Old Target Data Container Version	New Target Data Container Number (or higher)	New Target Data Container Version (or higher)	SVM Code Input
Q7	4M0909541K	*	4M0909541M	0035	6DA005



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	4M0909541L				
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3. Perform basic setting of the power rear lid.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	5568		
Damage Code:	0039		
Labor Operations:	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol (Max 50 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2064937/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Tool Number	Tool Description
VAS 6160/VAS 6150	VAS tester with the current version of ODIS (Windows 10)

Additional Information

More information on this system can be found in the following resources:



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- Owner's Manual: Opening and closing >> Luggage compartment lid (page 41).

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions.*

All part and service references provided in this TSB (2064937) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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