

Technical Service Bulletin

20 Fuel line noises between 1000-2000 rpm

20 21 38 2061778/2 October 26, 2021. Supersedes Technical Service Bulletin Group 20 number 20-32 dated December 18, 2020 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
TT	2019 - 2021	All	2.0TFSI

Condition

REVISION HISTORY					
Revision	Date	Purpose			
2	-	Revised header (Added Model Year)			
1	10/13/2021	Initial publication			

Customer states:

There are rattling noises at 1000 – 2000 rpm from the underbody. They are more audible in the rear of the vehicle.

Workshop findings:

- The rattling noise from the fuel lines can be duplicated.
- The fuel supply line (between fuel pump and connector in the area of the inner sill) is detached at the fuel tank.

Technical Background

The TT fuel supply lines can vibrate against the fuel tank in certain cases. This phenomenon occurs when the two fuel lines begin to resonate between 1000-2000 engine rpm and rattle against one another or the tank.

Production Solution

Not applicable.

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Service

Apply the clip WHT 007 935 and apply it centrally between the two fuel lines (Figures 1- 2).

Make sure there is now sufficient spacing between the fuel lines.



Figure 1. Lines in the tank.

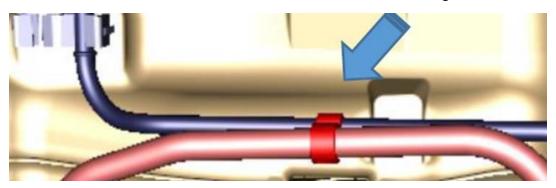


Figure 2. Where the clip should be applied.

Warranty

Claim Type:	 110 up to 48 Months/50,000 Miles. G10 for CPO Covered Vehicles – Verify Owner. If the vehicle is outside any warranty, this Technical Service Bulletin is informational only. 			
Service Number:	umber: 2038			
Damage Code:	0020			
Labor Operations:	Secure fuel lines in tank with clip	2038 1399	20 TU	
Diagnostic Time:	GFF	No allowance	0 TU	
	Road test prior to the service procedure	0121 0002	10 TU	
	Road test after the service procedure	0121 0004	10 TU	

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Claim Comment: As per TSB #2061778/2

All warranty claims submitted for payment must be in accordance with the Audi Warranty Policies and Procedures Manual. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.					
Part Number	Part Description	Quantity			
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA			
WHT007935	Double clip	01			

Additional Information

All parts and service references provided in this TSB (2061778) are subject to change and/or removal.

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