



Technical Service Bulletin

01 MY19/20 A3 2.0 TFSI B-Cycle manual restart is required following engine shut off event

01 21 12 2064788/1 October 15, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3	2019 - 2020	All	2.0TFSI B-Cycle

Condition

A manual restart is required following engine shut off.

Technical Background

ECU calibrations may be influenced by external factors including high ambient temperature, high humidity, and/or poor fuel quality which may lead to reduced idle stability along with an engine shut off condition.

This condition may occur with ECU Software versions 8V0 907 115 J v0007 or 8V0 907 115 K v0004 only.



Tip: Utilize the steering table below.

Production Solution

Not applicable.

Service

SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the engine control module (ECM), J623 (address word 0001) using the SVM action code as listed in the table below, if necessary:

Model	Engine	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version	SVM Code Input
A3	CRZA	8V0907115J	0007	8V0907115J	0004	01A24GJ
A3	CRZA	8V0907115K	0004	8V0907115K	0001	



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Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• 1E1 up to 8 Years/80,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	2470		
Damage Code:	0010		
Labor Operations:	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol
Diagnostic Time:	GFF (Checking ECM software level)	0150 0000	10 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2064788/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Tool Number	Tool Description
VAS 6160/VAS 6150	VAS tester with the current version of ODIS (Windows 10)

Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions*.

All part and service references provided in this TSB (2064788) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.



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