

News Channel Update | Vans Customer Service and Parts

TO: Freightliner Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
Re: Initial Recall Campaign Notification Model 907 (Sprinter) Model Years 2021 Replace Certain Seat belts	DATE: August, 2021

**IMPORTANT RECALL CAMPAIGN INFORMATION**

Please see the attached documents related to the campaign listed above

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Campaign No. :	Campaign Desc. :	Replace Certain Seat belts
2021080008p	PDGKISIGUR	
This is to notify you of an Initial Recall Campaign concerning replacement of seatbelt on approximately 149 MY21 Freightliner Sprinter vans. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected VINs will be flagged “PENDING” in VMI and cannot be sold.		
Background		
Issue	Mercedes-Benz AG (“MBAG”), the manufacturer of Freightliner vans, has been informed by its supplier, Autoliv, that it might have been supplied with certain seat belt assemblies manufactured by certain Autoliv Group companies between February 02, 2021 and June 02, 2021, which might not fulfill certain requirements of FMVSS 208. The Automatic Locking Retractor (ALR) function automatically retracts and tightens the seat belt when using a child restraint system. According to the supplier, due to a geometric deviation on the sensor lever, the child seat protection function could be deactivated earlier than intended. When the issue occurs, the customer might notice the error acoustically and haptically, since the typical "rattling" and blocking of the rear seat belt would not be present. A seat belt retractor that does not function as intended can increase the risk of injury during a crash.	
What We’re Doing	An authorized Freightliner Sprinter dealer will replace certain seat belts on the affected vehicles	
Parts	Parts are not yet available	
Vehicles Affected		
Vehicle Model Year(s)	2021	
Vehicle Model (s)	Sprinter(907)	
Vehicle Populations		
Total Recall	149	
Dealer Inventory	101	
Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired.		
Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.		
Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new Sprinter vehicles covered by this notification until the vehicle has been repaired.		
Next Steps/Notes		
Customer Notification Timeline	An owner notification letter will be mailed in September, 2021.	
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective DVUSA fleet representative for further information and next steps. For repairs, please contact your preferred DVUSA dealer.	
While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.		

Daimler Vans USA, LLC

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