



Technical Journal

TITLE:

Key tag/sport key removed from new cars

REF NO:
TJ 35914.2.0

ISSUING DEPARTMENT:
Technical Service

CAR MARKET:
United States and Canada

PARTNER:
3 US 7510 Volvo Car USA

ISSUE DATE:
2021-07-16

STATUS DATE:
2021-07-21

FUNC GROUP:
3666

FUNC DESC:
Access (central looking & remote)

Page 1 of 3

“Right first time in Time”

Attachment

File Name	File Size
TJ35914.JPG	0.0408 MB

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

The key tag has been discontinued in car factories, starting from 2021 week 11.

NOTE: 2021 week 11 is an estimated date. The structure week for vehicles without a key tag may vary depending on factory and vehicle type.

CSC Customer Symptom Codes

Code	Description
ZY	Electrical system/Component electrical system wrong installation/missing
IJ	Remote control/Mechanical problem/Key unit only
XI	Remote control/Does not work



DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2021-9999		0000001-0999999	202111-999952
225							2021-9999		0000001-0999999	202111-999952
227							2021-9999		0000001-0999999	202111-999952
235							2021-9999		0000001-0999999	202111-999952
236							2021-9999		0000001-0999999	202111-999952
238							2021-9999		0000001-0999999	202111-999952
246							2021-9999		0000001-0999999	202111-999952
256							2021-9999		0000001-0999999	202111-999952
536							2021-9999		0000001-0999999	202111-999952

SERVICE:

Vehicles will no longer be delivered from the factory with the sport key present. No repair needed, the car is built/equipped according to specification.

Global shortage of semi-conductors has resulted in early discontinuation of sport key as standard equipment.

Customers can still purchase a sport key as an accessory: <https://accessories.volvocars.com>

Warranty claim info:

No warranty claim accepted for missing key tag.

VEHICLE REPORT:

None required

To view TJ attachment continue to next page. This TJ has one attachment.

