VOLVO CAR
SERVICE AND PARTS BUSINESS

Technical Journal

TITLE:

ERAD Intermittent hesitation in reverse

REF NO:	ISSUING DEPARTMENT:	CAR MARKET:	
TJ 35901.3.0	Technical Service	United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2021-06-03	STATUS DATE: 2021-06-10
FUNC GROUP: 4632	FUNC DESC: Electrical rear axis drive	Page 1 of 3	

"Right first time in Time"

Attachment

File Name	File Size
TJ 35901 Hesitation in reverse-movie.MP4	3.8992 MB

Rows beginning with * are modified
Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:
If the customer experiences an intermittent hesitation in Reverse, follow the instructions under "service".

CSC Customer Symptom Codes

Code	Description
53	Driving, Twin Engine/Propulsion using electric motor not possible
OH	Clutch/Grabs/slips/jerks

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224	BA	B1APHEV					2020-9999		-	201946-999952
224	BF	B1CPHEV					2020-9999		-	201920-999952
224	BG	B1DPHEV					2020-9999		-	201920-999952
224	BK	B1LPHEV					2020-9999		-	201920-999952
224	BM	B1EPHEV					2020-9999		-	201920-999952
224	BR	B1FPHEV					2020-9999		-	201917-999952

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Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224	BT	B1MPHEV					2020-9999		-	201920-999952
225	BA	B1APHEV					2021-9999		-	202022-999952
225	BF	B1CPHEV					2020-9999		-	201917-999952
225	BG	B1DPHEV					2020-9999		-	201917-999952
225	BK	B1LPHEV					2020-9999		-	201920-999952
225	BM	B1EPHEV					2020-9999		-	201917-999952
225	BR	B1FPHEV					2020-9999		-	201917-999952
225	BT	B1MPHEV					2020-9999		-	201920-999952
234	BA	B1APHEV					2020-9999		-	201917-999952
234	BM	B1EPHEV					2020-9999		-	201917-999952
234	BR	B1FPHEV					2020-9999		-	201917-999952
235	BA	B1APHEV					2020-9999		-	201917-999952
235	BF	B1CPHEV					2021-9999		-	202022-999952
235	BM	B1EPHEV					2020-9999		-	201917-999952
235	BR	B1FPHEV					2020-9999		-	201917-999952
238	BA	B1APHEV					2020-9999		-	201917-999952
238	BK	B1LPHEV					2020-9999		-	201920-999952
238	BM	B1EPHEV					2020-9999		-	201917-999952
238	BR	B1FPHEV					2020-9999		-	201917-999952
246	BA	B1APHEV					2020-9999		-	201917-999952
246	BF	B1CPHEV					2021-9999		-	202022-999952
246	BK	B1LPHEV					2020-9999		-	201920-999952
246	BM	B1EPHEV					2020-9999		-	201917-999952
246	BR	B1FPHEV					2020-9999		-	201917-999952
246	BT	B1MPHEV					2020-9999		-	201920-999952
246	BU	B1NPHEV					2020-9999		-	201920-999952
256	BA	B1APHEV					2020-9999		-	201917-999952
256	BK	B1LPHEV					2020-9999		-	201920-999952
256	BM	B1EPHEV					2020-9999		-	201917-999952
256	BR	B1FPHEV					2020-9999		-	201917-999952

SERVICE:
* IMPORTANT: PLEASE SUBMIT A VEHICLE REPORT MARKED AS “SUPPORT NEEDED” FOR THIS SYMPTOM SO THE TECHNICAL SUPPORT TEAM CAN ASSIST YOU.

A new BECM software (Battery Energy Control Module) will be released during quarter 3 of 2021.

Do not replace any parts.

Warranty claim info:
No warranty claims accepted for a job described in this TJ.

VEHICLE REPORT:
Yes, please submit a Vehicle Report. Use concern area “Vehicle Report” and sub concern area “Support needed”, use function group 4632.

This TJ has one video.