



Preliminary Information

PIP5608H TCC Shudder Surge Fishbite Chuggle

Models

| Brand: | Model: | Model Years: | VIN: | | Engine: | Transmissions: |
|-----------|------------------|--------------|------|-----|---------|----------------|
| | | | from | to | | |
| Buick | Enclave | 2019 - 2022 | ALL | ALL | LFY | M3W |
| Cadillac | XT5 | 2020 - 2022 | ALL | ALL | LGX | M3W |
| Cadillac | XT5 (Korea) | 2020 - 2022 | All | All | LGX | M3W |
| Cadillac | XT6 | 2020 - 2022 | ALL | ALL | LGX | M3W |
| Cadillac | XT6 (Korea) | 2020 - 2022 | ALL | ALL | LGX | M3W |
| Chevrolet | Blazer | 2019 - 2022 | ALL | ALL | LGX | M3V |
| Chevrolet | Traverse | 2019 - 2022 | ALL | ALL | LFY | M3V |
| Chevrolet | Traverse (Korea) | 2020 - 2022 | ALL | ALL | LFY | M3V |
| GMC | Acadia | 2020 - 2022 | ALL | ALL | LGX | M3W |

| | |
|----------------------------|---|
| Involved Region or Country | North America, NA Export, Korea |
| Condition | TCC shudder at low speeds. This condition may be caused by possible torque converter clutch (TCC) shudder on re-apply after a shift. |
| Cause | Transmission fluid may have excessive assembly lube installed. |

Correction:

If confirmed to be a TCC shudder while monitoring TCC slip speed during the concern, or the concern goes away when TCC is commanded on with the scan tool, and the concern is present at 64 km/h (40 mp/h) or below during the gear shift, drain and refill the transmission using DEXRON VI as per SI.

A minimum of 200 miles (322 km) needs to be driven after the drain and fill to confirm the repair.

Note : Engineering continues to review this concern and this P/I will be updated or advanced to a TSB, if needed.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation | Description | Labor Time |
|-----------------|--|-----------------------|
| 8480708 | Transmission Fluid Drain And Fill To Correct Shudder | Use Actual Clock Time |

*This is a unique Labor Operation for Bulletin use only.

Additional SI Keywords

slip, slipped, slipping,

Version History

| Version | 9 |
|----------|---|
| Modified | <p>10/31/2018 - Created on.</p> <p>12/17/2018 - Updated to add the 2019 Blazer and to correct engine RPO.</p> <p>01/08/2019 - Updated to correct engine RPO for the Enclave and the Traverse.</p> <p>10/07/2019 - Updated to add 2020 model year, and to add the XT5, XT6, and the Acadia.</p> <p>07/15/2020 - Updated to add RPO M3T for the Blazer.</p> <p>02/05/2021 - Updated to add the 2021 model year.</p> <p>06/29/2021 - Updated to add Korea.</p> <p>08/23/2021 - Updated to add the 2022 model year.</p> <p>08/31/2021 - Updated to correct engine and trans RPOs LGX,M3V, M3W</p> |



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