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Sent on	10	07	2021	Expires on	10	21	2021
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From	Parts Division
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Subject	Product Improvement: 2022 Civic Key FOB 10/07/2021
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Sent on: 10/7/21 Expires:10/21/21

Date: 10/7/21

To: All Honda Parts & Service Managers, Advisors, and Personnel

From: Matthew Downing, Manager of Supply Operations

RE: Product Improvement: 2022 Civic Key FOB

On September 17, 2021, American Honda announced a product improvement campaign for certain 2022 Civic vehicles manufactured by Honda of Canada Manufacturing. A number of 2022 Civic vehicles were delivered to your dealership with **one remote FOB and two temporary keys**. A hang tag was supplied with the keys explaining the situation.

For repair, any customers who initially received one key fob and two emergency keys will be provided one additional key FOB. Unless a customer has lost or damaged the two emergency keys, **additional emergency keys are not needed to complete the customer FOB set**.

Please refer to the updated Service Bulletin 21-079, Product Improvement Campaign: 2022 Civic Key FOB. It includes parts, repair and warranty information related to this campaign.

American Honda expects to complete initial customer notification by the middle of October 2021.

As always, be sure to do an iN VIN inquiry status for all vehicles passing through your dealership to determine eligibility for any open campaigns.

Thank you.

AHM
Supply Operations
Dealer Services