



SERVICE BULLETIN

Classification: EL21-014	Reference: NTB21-081	Date: September 7, 2021
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AUTOMATIC BACK DOOR INOPERATIVE

APPLIED VEHICLES: 2021 Rogue (T33)
APPLIED GRADES: SV with Premium Package, SL, Platinum

SERVICE INFORMATION

Before performing diagnostics on an APPLIED VEHICLE that appears to have an inoperative automatic (power) back door (e.g., the door will not open, close, latch, etc.):

- Confirm the **Power Back Door** is set to **ON** in the Vehicle Settings menu in the Vehicle Information Display (Figure 1).
 - To access/change the **Power Back Door** setting, use the scroll dial and ◀ ▶ buttons on the steering wheel to navigate to the Vehicle Settings menu.



Figure 1

- Refer to ASIST and the ESM for further diagnostic information if the Power Back Door setting is confirmed to be ON and the door is still inoperative.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

AMENDMENT HISTORY

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September 7, 2021	NTB21-081	Original bulletin published

