



---

# SERVICE BULLETIN

---

|                              |                          |                            |
|------------------------------|--------------------------|----------------------------|
| Classification:<br>AN21-014B | Reference:<br>NTB21-053B | Date:<br>September 2, 2021 |
|------------------------------|--------------------------|----------------------------|

## NO START DUE TO BATTERY DISCHARGE THROUGH AUDIO UNIT

This bulletin has been amended. See **AMENDMENT HISTORY** on the last page.  
Please discard previous versions of this bulletin.

**APPLIED VEHICLES:** 2021 Sentra (B18)  
**APPLIED DATE:** Built between March 18, 2021 – June 2, 2021  
**APPLIED GRADES:** SV and SR

### SERVICE INFORMATION

If the customer states they have experienced one or more of the following conditions:

- Engine would not crank
- Engine cranks slowly
- Engine would not start

### AND

Using Service COMM or Dealer Business Systems (DBS), Campaign ID PM991 is confirmed as applicable to the vehicle,

### THEN

Refer to **NTB21-066** (Voluntary Service Campaign 2021 Sentra; Audio Control Unit Reprogram).

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## AMENDMENT HISTORY

| <b>PUBLISHED DATE</b> | <b>REFERENCE</b> | <b>DESCRIPTION</b>               |
|-----------------------|------------------|----------------------------------|
| June 18, 2021         | NTB21-053        | Original bulletin published      |
| August 2, 2021        | NTB21-053A       | Bulletin superseded by NTB21-066 |
| September 2, 2021     | NTB21-053B       | SERVICE INFORMATION added        |

