



210 Inverness Center Parkway
Birmingham, AL 35242

Telephone: 205-991-7733
Facsimile: 205-991-9993
www.altec.com

This notice applies to your vehicle. See attached serial number list.

Dear Altec Owner,

Altec Industries, Inc. has developed a product improvement as described in the included Service Information Letter (SIL). According to our records, you own one or more units this applies to.

Refer to the included SIL for the items covered under the Altec warranty policy.

Compare the serial number of your unit to the included list of affected units to verify that your unit is affected. You may also contact Altec at 1-877-GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

If you have sold or retired the unit, please call Altec at 1-877-GO ALTEC (1-877-462-5832) to update the records.

We regret this inconvenience; however, we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



Altec Industries, Inc.
Midwest Operations
St. Joseph, MO

SIL 808

Service Information Letter

October 15, 2021

Units Affected: HD35A derricks built from May 2020 to January 2021 (Verify that your unit serial number is affected by reviewing the attached list in this SIL or by accessing your fleet on connect.altec.com/login)

Auger Transmission Gearbox Update

Altec is committed to providing our customers with safe and reliable products from initial delivery throughout the useful life of the unit.

Altec has learned that supplier-provided auger transmission gearboxes for the affected units have an oversized square-drive opening for the kelly bar in the output drive sleeve. This results in an improper fit with the kelly bar, which can lead to excessive wear on the lower packing seals and premature hydraulic oil leakage.

Altec requires that the output drive sleeve be replaced no later than the next preventive maintenance interval.

This repair is covered under the Altec Warranty Policy and must be performed at an Altec facility. An Altec Mobile Service technician is not able to perform this repair. Call 1-877-GO ALTEC (1-877-462-5832) option 2 to schedule the repair at an Altec facility. The repair will take 2 to 3 days to complete.

Altec Use Only	
Inspection labor	0.0 hr
Repair labor	17.0 hr
Account #	010.0390.43151.693.0000.000
Travel	Not included
NHTSA code	98
Prime fail P/N	970024413
Doc ref	074900770

Altec Use Only			
Parts Kit	Part No.	Qty	Warranty
Output drive sleeve replacement kit	991315162	1	Yes