



Audi

AUDI DEALER COMMUNICATION

Repair Available – Service Action 42K3 / Front Lower Control Arms

This notice is for:

- | | | |
|--------------------|-------------------|--------------------------|
| ✓ Dealer Principal | ✓ Service Manager | ✓ Warranty Administrator |
| ✓ General Manager | ✓ Parts Manager | ✓ Technicians |
| ✓ Sales Managers | ✓ Service Advisor | |

Date: October 04, 2021

Issue: On certain Audi vehicles manufactured within a specific period, the front lower control arms may have been installed incorrectly.

- Repair:**
- REPAIR AVAILABLE – October 05, 2021 - Inspect and, if necessary, replace one or both front lower control arms.
 - See ELSA/ServiceNet for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: There will be no parts allocation. Please see the circular for complete parts ordering details.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2019	2019	RS3 SEDAN	67
CAN	2019	2019	RS3 SEDAN	10
CAN	2019	2019	S3 SEDAN	1

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes:

- Schedule owner repairs immediately
- Owner mailing – October 2021
- Action expiration date – October 05, 2026

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.