

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 10G-1427

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

October 2021

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer,

Forest River is alerting you to an issue involving certain 2022 Rockwood and Flagstaff Travel Trailer recreational vehicles. Please see the information below, which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

The Federal Placard may indicate the incorrect tire that was installed. The tire that was installed is a 225/75R15 Goodyear Load Range E (10 Ply) which does exceed the GAWR. This does not pose a safety risk. The label that is mailed with this notification should replace the existing label on the vehicle. The instructions on how to replace the label are below.

WHAT SHOULD YOU DO?

Federal Placard Installation:

- The labels are located on the road side of the unit, low on the sidewall or on the upper deck on the same side and on the entry door;
- Wipe off the labels with isopropyl alcohol;
- Match the labels and carefully place the new labels directly on top of the old labels

If you are not comfortable with installing these labels: Please contact your dealer immediately and request a service appointment to schedule the free remedy. The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of having a recall in process for your vehicle and provide the recall number for the dealership. It is also helpful to the dealership to have a copy of this letter when you take your vehicle in for the recall remedy. You may also visit www.forestriverinc.com for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is .10 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

CONTACT	PHONE	Email
CUSTOMER SERVICE	(574) 642-8943	rockwoodcustomerservice@forestriverinc.com flagstaffcustomerservice@forestriverinc.com

TSB NUMBER	REPAIR CODE	DESCRIPTION	TIME
10G-1427	SB-511-01-00-004103	Replace Federal Placard	.10

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this

Technical Service Bulletin. Please send the service invoice to the following address:

Sincerely,

Rockwood & Flagstaff
Forest River, Inc.
Attn: WARRANTY MANAGER
201 W Elm St.
Millersburg IN, 46543

Forest River, Inc.
Office of Corporate Compliance