

Special Service Message



NOTE: A Special Service Message is a formal communication issued by Jaguar and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Jaguar technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75522 - Reduced or a lack of Power Assistance at start up

Models : F-Pace / X761

I-Pace / X590

Engineer Name : Jolliffe Geoffrey

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Category : Diagnostic Software/Hardware

Symptom : 000101 Diagnostic Concerns

Content : This only applies to 21MY Vehicles

ISSUE:

Customers may experience a reduced or lack of power assistance at start up, for up to 30 seconds before the power assistance returns. A reduced power assistance warning message is displayed.

CAUSE:

The Power Steering Control Module (PSCM) software robustness on start-up can result in the module going into an error state for a period of time before a self-heal strategy is initiated, the control module will then automatically reset, resulting in recovered assistance.

PERMANENT CORRECTIVE ACTION:

This concern has been resolved with the release of **PATHFINDER version 348**. The manual patch will no longer be available to download and this SSM will be deleted in 7 days.

Deleted - for reference only