

**Taycan: Unable to Charge on 50 kW DC Charger at Porsche Dealerships**

**Vehicles Affected**

Models	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Taycan	As of 2021	Y1A	N/A	N/A
Taycan CUV	As of 2021	Y1B	N/A	N/A

**Revision History**

Revision	Release Date	Changes
0	September 27, 2021	Original document

**Condition**

Taycans capable of Plug and Charge may not begin charging on the 50 kW DC Charger in use at some Porsche dealerships. The 50 kW DC Charger is typically the model "50 kW Slim Line DC Fast Charger" from BTC Power (Figure 1).



Figure 1

**Technical Background**

This condition can occur due to a lack of or incompatible Plug and Charge (PnC) functionality in this BTC Power 50 kW DC Charger.

**Service Information**

Attempt DC Charging with Plug and Charge inactive / off in the PCM.

Access local Plug and Charge controls via the PCM: *Home→Charging→Options[...]* (Figure 2).

Additional information on the function “Battery friendly quick charging” can be found in the Taycan Owner’s Manual.

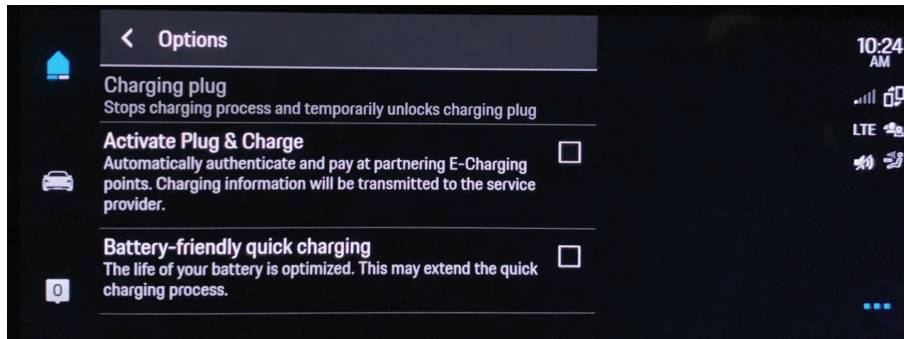


Figure 2

**Warranty**

Warranty work should be documented per standard policies and procedures.

**Search Items**

Taycan, On-board charger, OBC, plug and charge, pnc, quick charging, DC, BTC Power

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