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Sent on	09	23	2021	Expires on	10	07 2021
From	Parts and Service Division					
Subject	Request for Parts: 2016-2020 MDX, RDX & TLX MIL On w/ Misfire DTC P030X Stored					

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
 From: Technical Information & Support Group (formerly TRS)
 RE: Request for Parts: 2016-2020 MDX, RDX & TLX MIL On w/ Misfire DTC P030X Stored

*This message is solely directed to Acura dealership personnel; please handle accordingly.
 Print this iN message and provide a copy to the Shop Foreman and all Service Consultants.*

Background

American Honda Motor Co., Inc. (AHM) is searching for certain 2016-2020 MDXs, RDXs & TLXs with a client complaint of the Malfunction Indicator Light (MIL) on with the DTC P030X (Cylinder Misfire Detected), P0171 & P0174 (Rear/Front Bank Fuel System Too Lean), or P219A&B (Air-Fuel Ratio Variation of Cylinder) stored. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Non-Hybrid vehicles only.
2. One or more of the following DTCs must be stored & has NOT been cleared:
 - 1) P0300 (Random Misfire Detected)
 - 2) P0301 (No.1 Cylinder Misfire Detected)
 - 3) P0302 (No.2 Cylinder Misfire Detected)
 - 4) P0303 (No.3 Cylinder Misfire Detected)
 - 5) P0304 (No.4 Cylinder Misfire Detected)
 - 6) P0305 (No.5 Cylinder Misfire Detected)
 - 7) P0306 (No.6 Cylinder Misfire Detected)
3. Additionally, one or more of the following DTCs may also be stored:
 - 1) P0171 (Rear Bank [Bank 1] Fuel System Too Lean)
 - 2) P0174 (Front Bank [Bank 2] Fuel System Too Lean)
 - 3) P219A (Air-Fuel Ratio Variation of Cylinder [Bank 1, Rear Bank])
 - 4) P219B (Air-Fuel Ratio Variation of Cylinder [Bank 2, Front Bank])
4. The vehicle does NOT qualify if one or more of the following DTCs is stored:
 - 1) P0087 (Low Fuel Pressure)
 - 2) P0088 (High Fuel Pressure)
5. Issue has been traced to the fuel injectors using the iN troubleshooting procedure.
6. Fuel injectors & the high pressure fuel pump are original (check eVRM for history).
7. No repair has been attempted for this issue.

Action Required

If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Information & Support (TIS - formerly TRS) at tis@ahm.honda.com. TIS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

1. Model Year (e.g. 2020)
2. Model Name (e.g. TLX)
3. Issue (e.g. Brake Judder)
4. VIN

E-Mail Body:

1. Dealer Number
2. Your Name
3. Best Phone Number to be Reached
4. Current Mileage

Thank you.