



**LEISURE**  
TRAVEL VANS



Triple E Recreational Vehicles  
A Division of Triple E Canada Ltd.

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Walhalla, ND 58282

LEISUREVANS.COM  
TRIPLEERV.COM

October 5, 2021

## Campaign Update CA#9992

«Dealer»

«ProductLine», VIN #«Vin»  
Coach Serial #«UNIT\_CoachID»

Subject: The Dinette Flipdown Support & Footrest  
Affects certain 2022 Unity U24TB motorhomes

The dinette flipdown support & footrest assembly does not have adequate support when in the sleep position.

### Correction:

To correct this situation follow the instructions in the SOP and use the parts included in this mailing. Please claim the labour to perform the campaign update on a warranty claim.

Labour to perform this Campaign Update: 0.5 hrs / unit

Thank you for your anticipated support in correcting this concern.

Sincerely,

Brad Wall  
Customer Service / Warranty Manager

BW/wcw

Enclosures

SOP05830  
Repair Kit



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October 27, 2021

## Campaign Update CA#9992

«Owner\_Name»  
«Address1»  
«Address2»  
«Address3», «Prov» «Postal\_Code»

«Unit», VIN #«VIN»  
Coach Serial #«Serial»

Subject: The Dinette Flipdown Support & Footrest  
Affects certain 2022 Unity U24TB motorhomes

The dinette flipdown support & footrest assembly does not have adequate support when in the sleep position.

### **Correction:**

To correct this situation follow the instructions in the SOP and use the parts included in this mailing. If you choose to have your selling dealer or a RV service center perform the campaign it will be performed at no charge to you. The time needed to perform is approximately 1/2 hour. If you choose to have this campaign performed by a service center other than your dealer, prior authorization is required. When completed or if you have any questions contact Leisure Travel Vans at [recalls@tripleerv.com](mailto:recalls@tripleerv.com)

Thank you for your anticipated support in correcting this concern. We sincerely apologize for creating this inconvenience.

Sincerely,

Brad Wall  
Customer Service / Warranty Manager

BW/wcw

Enclosures

SOP05830  
Repair Kit

# SOP05830

## QAAR 9992 Reinforce the U241B/TB PS/DS dinette flip down

Department: QA Campaign  
People Required: 1  
Time to Complete: est. 00:05:00  
Date Created: Sept. 24, 2021  
Date Revised: Oct. 7, 2021  
Created by Initial: JR2131 Verified: DP

Rev #: 2

Page 1 of 1

**Safe Work Procedures:**  
SWP018 - CORDLESS DRILL DRIVER

**Parts & Tools needed**

- Cordless Drill
- 11/64" Drill bit
- Phillips (Star) Driver
- Five 1 1/4" drywall screws (14-2675)
- Flip Down Support B077462 that matches the color of the dinette.

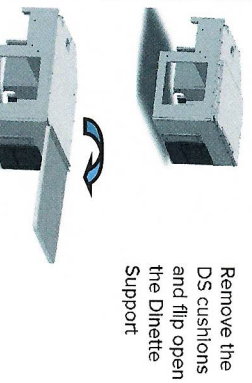
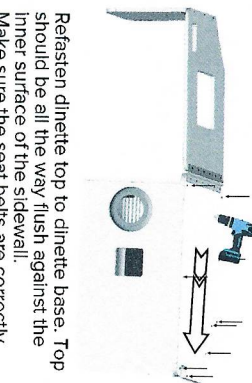
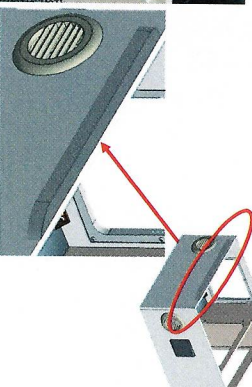
N/A

Remove the Passenger Side seat cushions and flip the Footrest into the sleep position.  
i.e. backrest becomes foot support

Remove each of the 12 drywall screws that secure the dinette seat base.

Drill five 11/64" holes from the inside of the dinette base:

- 7mm down from the top
- From the front inner surface: 85mm, 185, 285, 385, 485mm

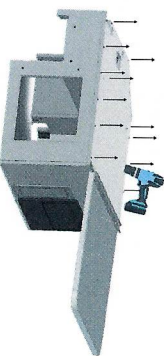


Screw the Flip Down Support B077462 flush to the top of the PS Dinette Cabinet Base.

00:00:30

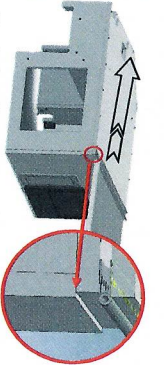
00:00:45

00:00:15



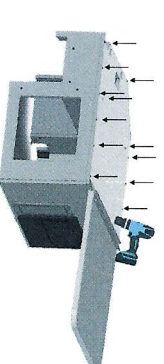
Remove the 13 screws from the DS dinette top.

00:00:45



Push the Dinette top all the way against the sidewall. There should be approximately 4mm of the dinette cabinet base showing. This is intended to be the support for the Dinette Support.

00:00:15



Refasten the dinette top back onto the dinette base.  
Make sure the seat belts are correctly routed through the tops.

00:00:45



Remove the DS cushions and flip open the Dinette Support

00:00:15

### Technical Data:

TD01-0061 FASTENER REQUIREMENTS

### Notes:

R1: Original support orientation changed to increase surface area for flip table.  
R2: Revised for customer service.