



October 5, 2021



Campaign Update CA#9983

«Dealer»

Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

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F: 204 325 5241

301 Roblin Blvd.
P.O. Box 1230
Winkler, Manitoba CA
R6W 4C4

U.S. Mailing:
P.O. Box 68
Walhalla, ND 58282

LEISUREVANS.COM
TRIPLEERV.COM

«ProductLine», VIN #«Vin»
Coach Serial #«UNIT_CoachID»

Subject: Solar Panel Reinforcement
Affects certain 2022 Wonder W24RL motorhomes

The Zamp solar panels were not being secured to the roof through the galvanized backing as intended.

Correction:

To correct this situation follow the instructions in the SOP and use the parts included in this mailing. Please claim the labour to perform the campaign update on a warranty claim.

Labour to perform this Campaign Update: 1.0 hr / unit

Thank you for your anticipated support in correcting this concern.

Sincerely,

Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosures

SOP05708
Repair Kit



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«Owner_Name»
«Address1»
«Address2»
«Address3», «Prov» «Postal_Code»

«Unit», VIN #«VIN»
Coach Serial #«Serial»

Subject: Solar Panel Reinforcement
Affects certain 2022 Wonder W24RL Motorhomes

The Zamp solar panels were not being secured to the roof through the galvanized backing as intended

Correction:

To correct this situation follow the instructions in the SOP and use the parts included in this mailing. If you choose to have your selling dealer or a RV service center perform the campaign it will be performed at no charge to you. The time needed to perform is approximately 1 hour. If you choose to have this campaign performed by a service center other than your dealer, prior authorization is required. When completed or if you have any questions contact Leisure Travel Vans at recalls@tripleerv.com

Thank you for your anticipated support in correcting this concern. We sincerely apologize for creating this inconvenience.

Sincerely,

Brad Wall
Customer Service / Warranty Manager

BW/wcw

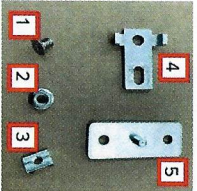
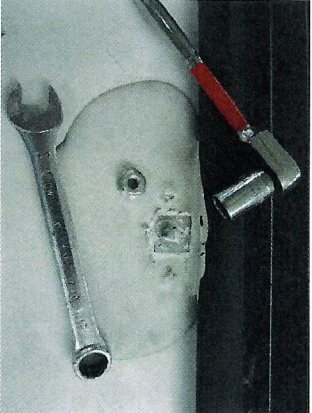
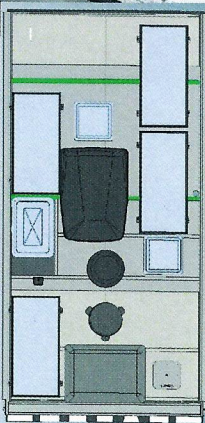
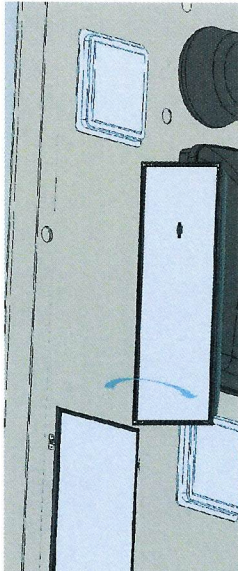
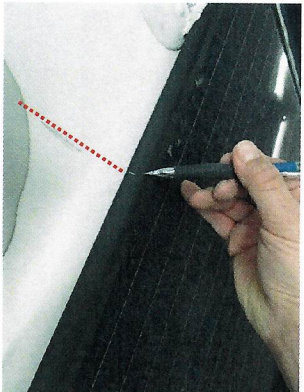
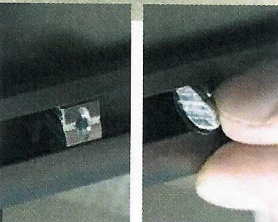
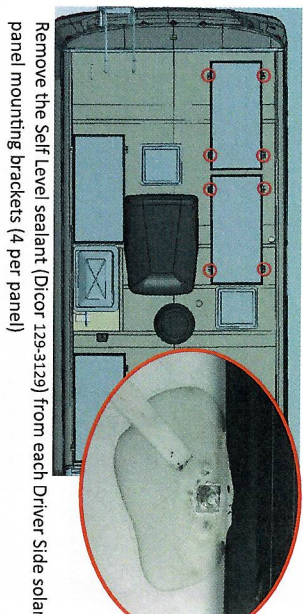
Enclosures

SOP05708
Repair Kit

SOP05708

QAAR 9983 W24RL Zamp Solar Panel Roof Reinforcement

Department: 17
People Required: 1
Time to Complete: 00:45:00
Date Created: Sept. 29, 2021
Date Revised:
Rev #:
Created by Initial: GK Verified: AG

Repair Kit Eight (8) #10 X 3/4" Robertson (square) panhead screws (141-0204) 8 X           Solar Panel Hardware Kit 127-0261 Four (4) Bolts Four (4) Flange nuts Four (4) T-nuts Four (4) mounting brackets  1. Bolt 2. Flange nut 3. T-nut 4. Mounting bracket 5. Mounting plate 1	Tools • Phillips screw driver • 7/16" socket/wrench • In-lbs torque wrench • Electronic stud finder • Sikaflex 505UV (129-2146) • Dico Self-leveling Sealant (129-3129) • Caulking gun • Cordless driver • Robertson Driver bit • Methanol/Isopropyl Alcohol • 220grit sandpaper 2
 Remove the flange nut from each mounting bracket with a 7/16" socket. 4	 Use an electronic stud finder to locate the aluminum frame crossmembers in the roof. 5
 Flip each panel up to expose the underside. 7	 Use 220grit sand paper to remove the anodized coating of the underside of the solar panel rail that lines up with the stud mark from step 6. This will be where the new bracket will mount and provides continuity to the metal surface of the solar panel. 8
 Use a pencil to mark the center of the stud on the roof on either side of the solar panel as well as the corresponding locations on each DS solar panel. 6	 Insert one T-nut into each solar panel frame at each of the marked stud locations. 9
 Remove the Self Level sealant (Dico 129-3129) from each Driver Side solar panel mounting Brackets (4 per panel) 3	