



TECHNICAL SERVICE BULLETIN

Pop/Sizzle/Crack Noise From Exhaust

21-2335
27 September 2021

This bulletin supersedes 21-2109. Reason for update: Concern Carryover to New Model

Model:

Ford
2020-2021 Transit

Summary

This article supersedes TSB 21-2109 to update the vehicle model years affected.

Issue: Some 2020-2021 Transit vehicles may experience a pop/sizzle/crack noise from the exhaust. This may be due to water dripping on the exhaust from the evaporator drain tube. To correct the condition, follow the Service Procedure to extend the length of the evaporator drain tube.

Action: Follow the Service Procedure steps to correct the condition on vehicles that meet all of the following criteria:

- 2020-2021 Transit
- Pop/sizzle/crack noise due to water dripping on the exhaust

NOTE: Part quantity refers to the number of that service part number required, which may be different than the number of individual pieces. Service part numbers contain 1 piece unless otherwise stated. "As Needed" indicates the part is required but the number may vary or is not a whole number; parts can be billed out as non-whole numbers, including less than 1.

Parts

Part Number	Description	Quantity
TA-2-B	Motorcraft® Seam Sealer (Black)	As Needed
Obtain Locally	Vinyl Tube, 13 mm (1/2 Inch) Inside Diameter, 5 Cm (2 Inch) Long	1

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2020-2021 Transit: Extend The Evaporator Drain Tube Following The Service Procedure (Do Not Use With Any Other Labor Operations)	212335A	0.3 Hrs.

Repair/Claim Coding

Causal Part:	19B555
Condition Code:	42

Service Procedure

1. Apply a thin coat of Motorcraft® Seam Sealer (Black) to the inside of one end of a locally acquired vinyl tube measuring 5 cm (2 in.) long and an inner diameter of 13 mm (1/2 in.).
2. Install the vinyl tube from the top side of the vehicle to the evaporator drain tube. Use a set of pliers to extend the reach if necessary. (Figure 1)

Figure 1



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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.