

The Goodyear Tire & Rubber Company

Akron, Ohio 44316-0001

September 01, 2021

Goodyear Customer Satisfaction Campaign **B305/70R22.5 Metro Miler G152, G652** **SECOND LETTER - REMINDER**

Dear Tire Dealer:

We notified you in April of this year that certain **B305/70R22.5** size Metro Miler tires manufactured week **2715** through week **5219** in the **G152 design** and the **G652 design** (the “**subject tires**”) have experienced lower sidewall cracking and that we had decided to conduct a Customer Satisfaction Campaign to exchange these tires. **The Customer Satisfaction Campaign has been underway for several months now, but we are sending this second letter as a reminder to you to proactively contact your customers and dealers so that these tires can be exchanged as described below.**

We ask that you contact any customers (end users) who may have purchased one or more of these tires from you and ask for the tires to be returned for inspection and potential replacement. In addition, please check your inventory to determine if you have any of the subject tires. If so, please return them using the warranty return process described in the attached Product Service Bulletin. For any Dealers who may have purchased one or more of the subject tires from you, we ask that you contact them with copies of this dealer letter and the attached customer letter.

If you have questions, please contact your National Field Manager Product Service. Contact information for your National Field Manager Product Service can be found in the Adjustment Procedure Guide or on Tire-HQ.

Sincerely,

The Goodyear Tire & Rubber Company