Attention: Parts Manager Inventory

September 15, 2021

Special Notice SM 74-2021:

- 7PP-971-678-EA (Charge Cable)
- 7PP-971-678-EB
- 7PP-971-678-EC
- 7PP-971-678-ED

In order to promptly receive your credit and to improve the level of parts that reach your customers: Please return your inventory of the above-listed material numbers to your facing PDC, no later than 10/5/2021.

Parts with new version label correspond to the latest state of development. Please return all parts that have the old version label. An example of a new and old version labels are listed below.

Old Version Label

Voltage input 120-240V Voltage output 120-240V 60Hz 16A enclosure 3R Raintight -30°C - +50°C (-22°F - +122°F)

New Version Label

Voltage input 120/208-240V Voltage output 120/208-240V 60Hz 15A/24A/40A enclosure 3R Raintight -30°C - +50°C (-22°F - +122°F)

Your cooperation in using the following claims procedures is appreciated:

- 1. File a separate "Claim with Return" selecting "DIr Sup. Req. Return" under item type, completing your dealer comments with the Special Notice Number and Parts Circular number referenced above
- 2. Review Parts On Command the following day for the Delivery List document; contact your facing PDC with any problems or delays
- 3. Enter your 40000XXXXX delivery document number on a YELLOW DEPOT REQUEST RETURN label
- 4. Adhere the YELLOW DEPOT REQUEST RETURN label to the package(s) containing the returned parts
- 5. Include one copy of the Delivery Document with the returned part(s).

Items returned after the above-mentioned date WILL NOT be accepted on any type of return/buyback.

Please re-order required new materials using the **same part number**.