



Technical Service Bulletin

96 Traffic sign recognition is not available, DTC U111000 stored in the 0017 and/or DTC U111100 stored in the 005F

91 21 27 2064361/1 September 2, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q3	2021	All	Traffic sign recognition

Condition

Customer states:

- The message “Traffic sign recognition: fault” is displayed permanently after the vehicle is started.

Workshop findings:

One or more of the following DTC(s) may be stored relating to the instrument cluster control module, J285 (address word 0017) and/or information electronics control module 1, J794 (address word 005F):

Instrument cluster control module, J285 (address word 0017):

- DTC U111000** (Function restriction due to communication interruption) with symptom code 16777012.

Information electronics control module 1, J794 (address word 005F):

- DTC U111100** (Function limitation due to missing message) (address word 005F) with symptom code 7201.



Note:

This TSB only applies if the vehicle has a front camera for driver assist systems, R242 (address word 00A5) with software 1202 installed and if at least one of the aforementioned DTCs are stored.

Technical Background

There is a software bug in the front camera for driver assist systems, R242 (address word 00A5).

Production Solution

SW1301 introduced in production.

Service

Please replace the front camera for driver assist systems, R242 (address word 00A5) according to the instructions in the Elsa Repair Manual.



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Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9638		
Damage Code:	0039		
Labor Operations:	Remove and install camera for assist systems	9638 1900	See SRT with associated operations
	Camera Driver Assist Sys adjust (dynamic calibration)	9638 1500	See SRT with associated operations
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 30 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2064361/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
See ETKA	Camera for Driver Assist Systems -R242-	01



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Additional Information

All parts and service references provided in this TSB (2064361) are subject to change and/or removal.

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