

# Technical Service Bulletin

#### PSS 91 MIB3: Function assignment to the star button is lost

91 21 26 2064429/1 September 1, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5, SQ5, Q5 PHEV, Q5 Sportback, and SQ5 Sportback	2021	All	MIB3
A4, S4, A4 allroad, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, and S5 Sportback	2020 - 2022	All	MIB3
Q3, Audi e- tron GT, and Audi RS e-tron GT	2022	All	MIB3
A6, A6 allroad, A6 Avant, S6, RS6, RS6 Avant, A7, S7, RS7, A7 PHEV, A8, Q7, SQ7, Q8, SQ8, RSQ8, RS5, RS5 Cabriolet, RS5 Sportback, Audi e-tron quattro, and Audi e-tron Sportback	2021 - 2022	All	MIB3

### **Condition**

#### **Customer states:**

• When the "star button" is programmed to front camera views, the setting is lost after a bus sleep cycle.



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### **Technical Background**

A software bug can cause the assigned star button function to be lost.

#### **Production Solution**

This bulletin will be updated when more information is available. A solution is currently under development.

#### **Service**

- Explain to the customer that a solution is forthcoming for the 1st quarter of 2023 and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
- 2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> Service), or through the Technical Assistance page in Elsa.

### Warranty

This TSB is informational only and not applicable to any Audi Warranty.

### **Additional Information**

All part and service references provided in this TSB (2064429) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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