



Campaign Tip

24Fi Closed in ELSA

This notice is for:	✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
	✓ Sales Manager	✓ Parts Manager	✓ Technicians
Date	September 03, 2021		
Issue	Some customers recently received a Notice dated August 2021 regarding the subject emissions service action. This Notice was sent in error. Our records indicate that certain vehicles are already equipped with the software that is being provided in this action. Nothing further is required for these vehicles.		
Resolution	• Correction notices are being sent to these customers. • Before scheduling an appointment for a 24Fi repair, always check ELSA to verify if the campaign shows "Open." • Before starting a 24Fi repair, always check ELSA to verify if the campaign shows "Open." • If the 24Fi shows "Closed" in ELSA, repairing the vehicle is not necessary.		

<END OF MESSAGE>