



Water Heater Guard

Bulletin Type:	SRP	Publication Date:	September 2021
Bulletin #(s):	21-015	Make(s):	Jayco & Entegra
Job Code(s):	<i>If affected unit has warranty remaining, submit your claim following the normal process</i>	Model(s):	Redhawk & Odyssey & Esteem & Greyhawk & Greyhawk Prestige & Alante & Vision
Flat Rate(s):		Model Year(s):	2021

Incident:	Refrigerator Exhaust Vent Installed Above Water Heater
Affected Units:	2021 Jayco Redhawk & Greyhawk & Greyhawk Prestige & Alante 2021 Entegra Odyssey & Vision & Esteem
Parts List:	1 EA – Angle, Water Heater Guard (2027128) 2 FT – Tape, Butyl .13x.75 x30' (0196164)
Misc. Tools & Supplies:	Screw Gun with Square Head Bit
Parts Return Information:	N/A

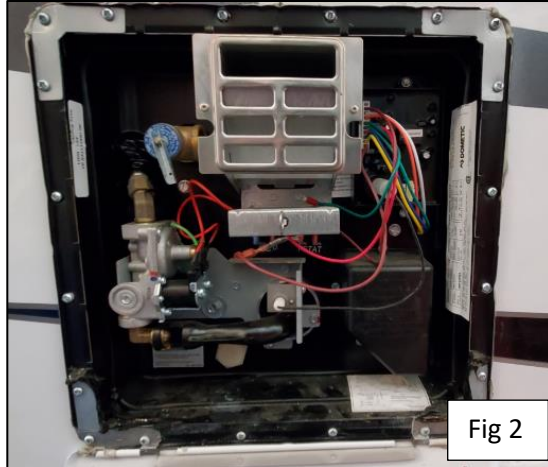
VISUAL INSPECTION FOR WATER HEATER ACCESS

1. Verify Dometic Water Heater installed under refrigerator access cover without a water heater guard in Fig 1.



INSTRUCTIONS FOR WATER HEATER GUARD INSTALLATION

1. Open access door to the Water Heater (Fig 2 & 3)



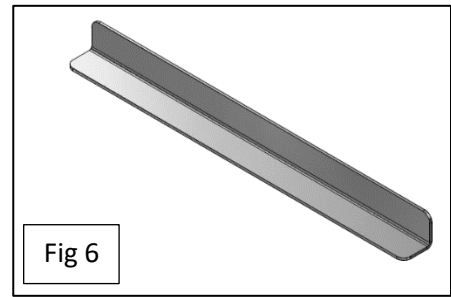
2. Remove fasteners to Water Heater and keep in safe place for re-installation.
 - a. Upper Corner Brackets (6 fasteners: Save for re-install) – Fig 4 labeled as A
 - b. Flange (2 fasteners: Save for re-install) – Fig 4 labeled as B



3. Fold the black top flange downward shown in Fig 5.



4. Apply 2 FT of Butyl Tape to front and back side of one leg of angle.
5. Insert Water Heater Guard (Fig 6) and put the flange back into place by folding upward shown in Fig 7.
6. Start with Upper Corner Braces, re-insert the screws removed from step 2 shown in Fig 8.
7. Remove excess exposed Butyl Tape
8. Close the Water Heater Door



Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law. Jan. 2019.

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