



3501 KENNEDY RD ■ BOX 5222 ■ JANESVILLE WI 53547-5222 ■ FAX 608/741-5395

AUGUST 2021

Re: Drag Specialties Alternator Rotor Part Number 2112-0333

Dear Dealer:

It has been brought to our attention that some inventory of a recent shipment of alternator rotor 2112-0333 may not have been properly magnetized. As a result, the alternator AC output may be lower than specified causing a dead battery. Rotors in this condition were shipped by LeMans to dealers between May 18 and July 15, 2021.

Our records indicate your account purchased this rotor during this time period. To identify potentially affected product, look at the package bar code label for the date code. Items with a date code of "B21" or "C21" should be returned. See the sample photo below:



If you still have this rotor in your possession, please return it to us for disposition. Contact Customer Service by phone at (800) 369-1000 or by email at magraves@parts-unltd.com for instructions on how to return any affected inventory.

If you sold this rotor purchased during this time, we request that you contact your customer and arrange to have the alternator AC output confirmed to meet specifications. To do so please refer to the appropriate service manual for details. If the output is below the minimum acceptable level the rotor will need to be replaced. If an owner advises you that he or she is not able to bring the motorcycle to your facility, please make arrangements to pick up the motorcycle from the owner and have it brought to you. LeMans will credit you for a replacement rotor with the return of the affected rotor. Additionally, LeMans will credit your costs associated with confirming the alternator AC output and replacing the alternator rotor if needed. Please contact LeMans for instructions on how to submit a request for that credit.

LeMans has prepared a letter to be sent to all purchasers of the affected alternator rotor that notifies them of this issue and instructs them to contact a dealer to obtain a replacement at no cost to them. A copy of that letter is enclosed for your use in contacting the purchaser.

Thank you very much for your cooperation.

Mary Graves

Dealer Services Manager
magraves@parts-unltd.com





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August 2021

To: Owners of Drag Specialties Alternator Rotor Part Number 2112-0333

LeMans Corporation, d/b/a/Drag Specialties ("LeMans"), has decided, based on information provided by the fabricating manufacturer, that some inventory of a recent shipment of alternator rotor 2112-0333 may not have been properly magnetized. As a result, the alternator AC output may be lower than specified. This notice applies to units delivered and/or installed after May 18, 2021. According to dealership records, it appears that you purchased one of the units in question.

WHAT THE MANUFACTURER WILL DO

We will arrange to have the alternator AC output confirmed to meet specifications. If the output is below the minimum acceptable level the rotor will need to be replaced. We will provide a non-defective replacement alternator rotor at no cost to you.

WHAT YOU SHOULD DO

If you have an affected alternator rotor, i.e., if you purchased or had installed a Part No. 2112-0333 after May 18, 2021, please contact your dealer promptly to make an appointment to do as mentioned above. If you are not able to start your motorcycle and bring it to the dealership for an alternator rotor testing because of a dead battery, the dealer will arrange to pick up your motorcycle to test the alternator rotor and then arrange for it to be returned to you.

If you have any questions about this matter, please contact the dealer from whom you purchased the alternator rotor.

Please know that the LeMans and Drag Specialties are committed to quality and safety, and we apologize for any inconvenience this notification may cause. We will be happy to work with you in any reasonable way that supports your satisfaction and safety.

Thank you for being a valuable Drag Specialties customer.

Mary Graves