

Product Notice

Contact Name(s): Tenneco / DRiV Warranty



Products	
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Packaging Label Date Codes Affected: P21081, P21110 and P21116

Reason / Process For Return

1. Please visually inspect parts within the packaged label date codes shown above and visual aid shown below and return any affected inventory.
2. Record quantity of units being returned: _____
3. Email warranty@driv.com with the number of units being returned, reference RGA 25978 in the subject line.
4. The warranty department will then issue call tags to return the product to below address. After the shipping label is received, contact the appropriate carrier. Ship affected product to the address below and ensure all boxes are marked with RGA 25978

6. Reorder replacement product, as required.

If you have any questions, please call 734-384-7898 and speak with a Warranty CSR.

Visual Aid

1st Step: Label Date Code Location Example



Label Date Code Affected:
P21081, P21110 and P21116

2nd Step: Visual Inspection

