



Preliminary Information

PIP5792B 6L80 6L90 8L90 10L80 10L000 Equipped Vehicles With A Harsh Shift Shudder Surge Stall Or High Transmission Fluid Temperature Concern With Low Mileage

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade	2021	All	All	All	MQC
Chevrolet	Silverado 1500	2021	All	All	All	MQB MQE MYC
Chevrolet	Silverado 2500HD 3500HD	2021	All	All	All	MGM MGU MYD
Chevrolet	Suburban	2021	All	All	All	MQC
Chevrolet	Tahoe	2021	All	All	All	MQC
GMC	Sierra 1500	2021	All	All	All	MQB MQE MYC
GMC	Sierra 2500HD 3500HD	2021	All	All	All	MGM MGU MYD
GMC	Yukon	2021	All	All	All	MQC

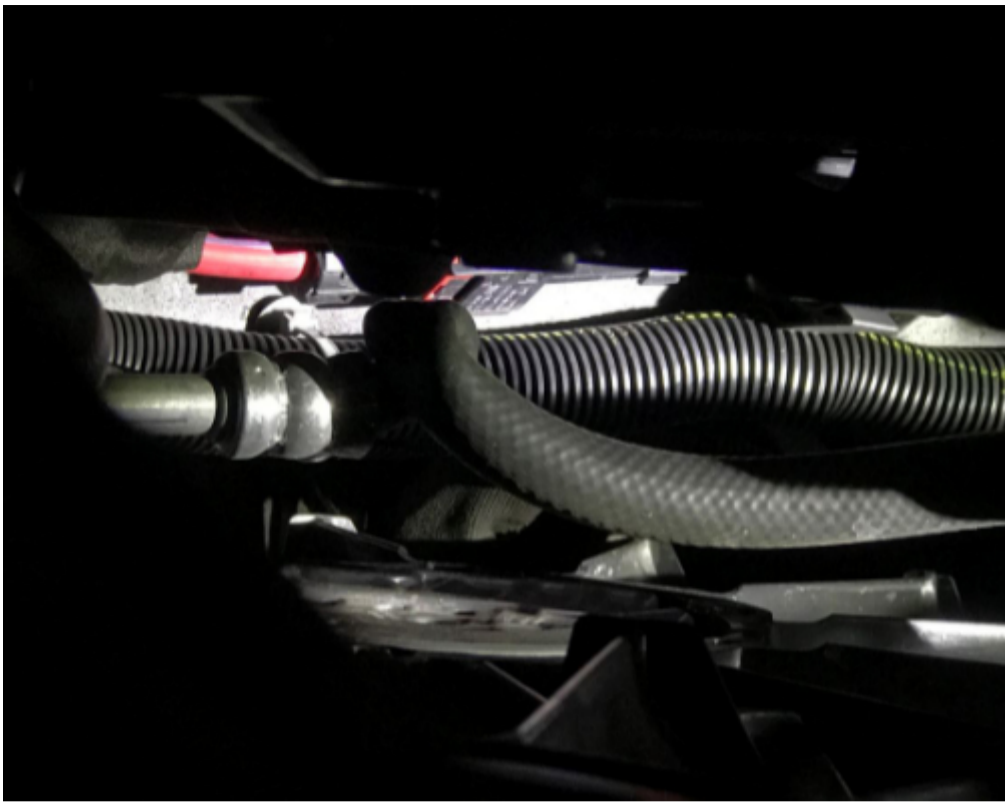
Involved Region or Country	North America
Condition	Customers may comment on harsh shifts, shudder, surge or stall. Customers may also comment on above normal transmission fluid temperature.
Cause	Root cause may be a twisted cooler line on low mileage vehicles.

Correction:

Note: A twisted cooler line may cause DTC P27EC to set in the TCM on ETRS transmissions. (RPO MQC)

Inspect for a twisted cooler line, example shown in the picture below.

In some cases it may be necessary to remove the under body panels in order to clearly see the cooler lines.



If the cooler line is twisted disconnect the cooler line from the transmission auxiliary cooler and untwist it then reconnect the cooler line.

If no concerns are found with the rubber being misshaped check the transmission fluid level following SI and add fluid if needed.

If the cooler line is misshaped the cooler line should be replaced then check the transmission fluid level following SI and add fluid if needed.

Version History

Version	3
Modified	03/23/2021 - Created. 05/24/2021 - Added note that P27EC may set in the TCM on ETRS transmissions. 06/04/2021 - Added that customers may also comment on above normal transmission fluid temperature.



GENERAL MOTORS

© 2021 General Motors. All Rights Reserved.