



Preliminary Information

PIP5814 Unable To Program New RDCCM 84849877

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Enclave	2018 - 2021	All	All	All	All
Buick	Lacrosse	2018 - 2019	All	All	All	All
Buick	Regal	2018 - 2020	All	All	All	All
Cadillac	XT4	2019 - 2021	All	All	All	All
Cadillac	XT5	2018 - 2021	All	All	All	All
Cadillac	XT6	2020 - 2021	All	All	All	All
Chevrolet	Blazer	2019 - 2021	All	All	All	All
Chevrolet	Equinox	2018 - 2021	All	All	All	All
Chevrolet	Traverse	2018 - 2021	All	All	All	All
GMC	Acadia	2018 - 2021	All	All	All	All
GMC	Terrain	2018 - 2019	All	All	All	All

Involved Region or Country	North America
Condition	Replacement rear differential clutch control module will not program, cannot retrieve information from module identification screen and no communication on any buss.
Cause	RDCCM Missing internal boot loader

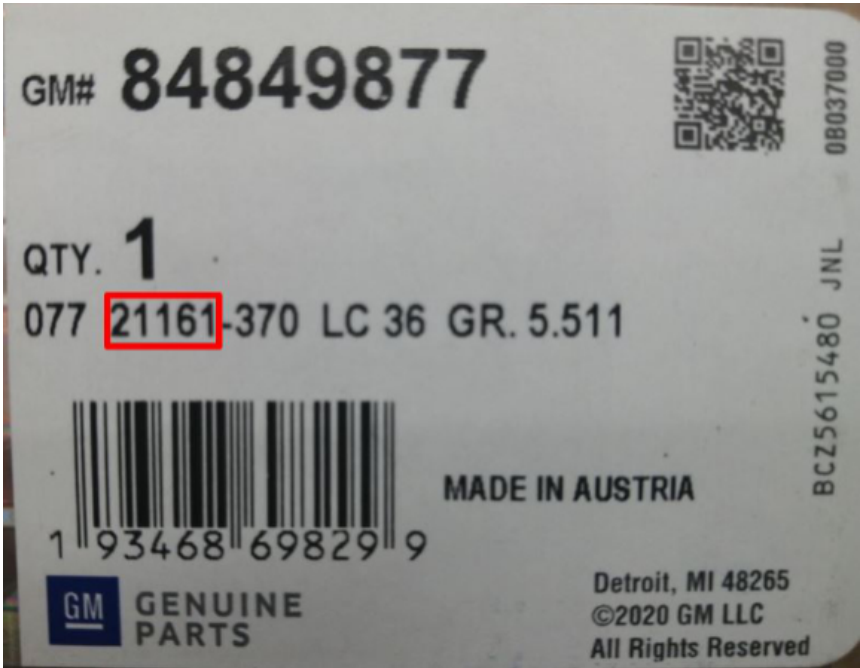
If you have just replaced the RDCCM part number 84849877 and cannot program it using SPS verify that you also cannot retrieve data in the RDCCM module identification information data list.

If the above conditions have been met it is possible that the module you installed was missing internal files to allow programming.

Verify the date code on the shipping label to be between 21103 and 21183 as shown below.

A part alert was sent to GM PDC and all suspect parts at the PDC were returned however parts in dealer inventory could still be suspect. If you find any of these parts within this date range please return them to CCA.

Parts ordered after 7/16/2021 are known good stock. Regardless of the date code on the module any part with date code after 21195 on the shipping label should be considered known good stock that was revalidated before shipping to CCA to be packaged for dealer sale.



Version History

Version	1
Modified	7/16/2021 - Created on.



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