

Preliminary Information

PIP5797A M1L P2838 P2839 P283A P1955 P0867 Internal Transmission Faults Related To Components Not Serviceable At The Dealer Level

Models

Brand:	Model:		Model Years:	VIN:		Engine:	Transmissions:	
branu.				from	to	Engine.	Transmissions.	
Chevrolet	Con	/ette	2020 - 2021	All	All	LT2	M1L	
Involved Region or Country North America								
- II.I		Service Transmission Message: Some customers may comment on a service transmission message or a service engine soon message accompanied by any of the following DTCs: P2838, P2839 or P283A.						
Cause Internal transmission faults related to components not				ents not servic	eable at	the dealer level.		

Correction:

If any combination of two or more DTCs P2838, P2839 or P283A have set current or history, then check circuit integrity on circuit 7812 between the TCM and transmission.

Check terminal tension and for a possible short to ground.

If any issues are noted repair as needed and verify vehicle is repaired.

If no issues are noted then transmission would need replacement as anything related to the odd shaft module (OSM) is not serviced.

If these two DTCs, P1955 and P0867, and any combination of additional DTCs:

Any instance where the vehicle has a current or history P1955 and P0867 stored the transmission would require replacement.

Note: Please do not drain the transmission prior to replacement. Engineering would like to get the transmission back with original fluid still in the unit. Note: an MCV replacement will not repair vehicles with P1955.

Version History

Version	2
Modified	03/30/2021 - Created on.
Modified	07/15/2021 Clarified repair direction.



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