

Technical product information

Topic	Brake pedal - Groan/Creak noise can be heard during brake pedal operation
Market area	Russische Föderation (5RU),Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2064200/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
running gear -> brake system	noise, vibration	
running gear -> brake system -> brake pedal	noise, vibration -> creak	

Vehicle data

New Continental GT - GTC and New Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*

Documents

Document name
master.xml

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Brake pedal - Groan/Creak noise can be heard during brake pedal operation

Customer statement / workshop findings

Groaning/creaking noise heard from the brake pedal during light application, in particular when the vehicle is at operating temperature

Technical background

Refer to the video on the Bentley Hub referencing TPI 2064200/- In the event the noise is the same as shown within the video, the operative should raise a non technical DISS query ensuring a clear video of the issue is attached, the operative should then carry out the instructions within the Measure section of this TPI.

Production change

Not applicable

Measure

- 1) Replace the Brake booster assembly - Rep.Gr 47
- 2) Once the brake booster has been replaced, the operative must confirm the noise is no longer evident

Warranty accounting instructions

Warranty type	110 or 910
Service number	47 70
Damage code	00 20

Labour

Labour operation code	47 70 19 00
Time	150 TU

Parts information

Refer to the ETKA parts catalogue