



## TECHNICAL SERVICE BULLETIN

### Hard Top Headliner Loose And/Or Sagging

**21-2285**  
30 August 2021

#### Model:

Ford 2021 Bronco
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**Issue:** Some 2021 Bronco vehicles equipped with a hard top may exhibit a loose and/or sagging headliner. This may be due to the factory installation process. To correct the condition, follow the Service Procedure to re-adhere the headliner.

**Action:** Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- 2021 Bronco
- Hard top
- Loose and/or sagging headliner

**NOTE:** Part quantity refers to the number of that service part number required, which may be different than the number of individual pieces. Service part numbers contain 1 piece unless otherwise stated. "As Needed" indicates the part is required but the number may vary or is not a whole number; parts can be billed out as non-whole numbers, including less than 1.

#### Parts

Part Number	Description	Quantity
Obtain Locally	3M™ 4298UV Adhesion Promoter	As Needed

**Warranty Status:** Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

#### Labor Times

Description	Operation No.	Time
2021 Bronco: Inspect And Repair Headliner Following The Service Procedure (Do Not Use With Any Other Labor Operations)	MT212285	Actual Time

#### Repair/Claim Coding

Causal Part:	7854310
Condition Code:	33

## Service Procedure

1. Inspect the interior headliner. Is the headliner loose and/or sagging? (Figure 1)

Figure 1



- (1). Yes - proceed to Step 2.
- (2). No - this article does not apply.

2. Use gloves and a sponge to apply 3M™ 4298UV Adhesion Promoter on the area where the headliner material is not adhered to the hard top. Be sure to not extend adhesion promoter outside of the headliner area. (Figure 2)

Figure 2



3. Press the headliner material back into position and hold for at least 40 seconds for adhesive to set. (Figure 3)  
Figure 3



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4. Confirm the headliner is properly glued with no visible gaps. (Figure 4)

Figure 4



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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.