

The Harley-Davidson Motor Company logo, featuring the word "MOTOR" in a shield, "HARLEY-DAVIDSON" in a rectangular box, and "COMPANY" in a shield, with a registered trademark symbol.

2021-08-11

Purpose for Service Bulletin

Motorcycles Affected

Markets Affected

Part Numbers

Table 1. Part Numbers

Old Part No.	Item Description	New Part No.
76000856	Speaker Bracket	76000856A
76001039	Audio Kit	N/A

Required Dealer Action

- See Figure 1. If dealer has inventory of bracket Part No. 76000856A, no action is required.
- See Figure 2. If dealer has inventory of bracket Part No. 76000856, remove part from inventory. File a Defective Stock (DFS) warranty claim. Refer to Table 3.
- If dealer has inventory of Audio Kit (76001039), check kit. If kit has bracket Part No. 76000856A, no action is required. If kit has bracket Part No. 76000856, remove part from kit. File a Defective Stock (DFS) warranty claim. Refer to Table 3. Order replacement bracket (Part No. 76000856A) using the standard part ordering process and replace kit with new bracket.
- If motorcycle has obsolete bracket installed, remove and replace with new bracket. Submit warranty claim. Refer to Table 2.
- If front fender is damaged, receive authorization to remove and replace damaged fender.

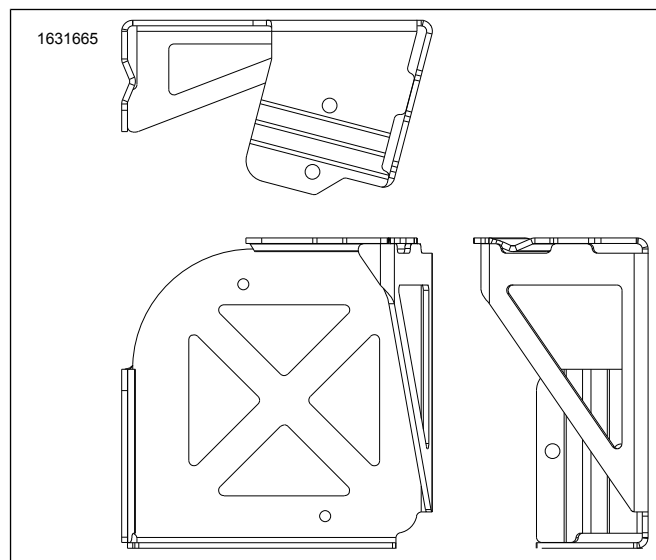


Figure 1. Bracket Part No. 76000856A

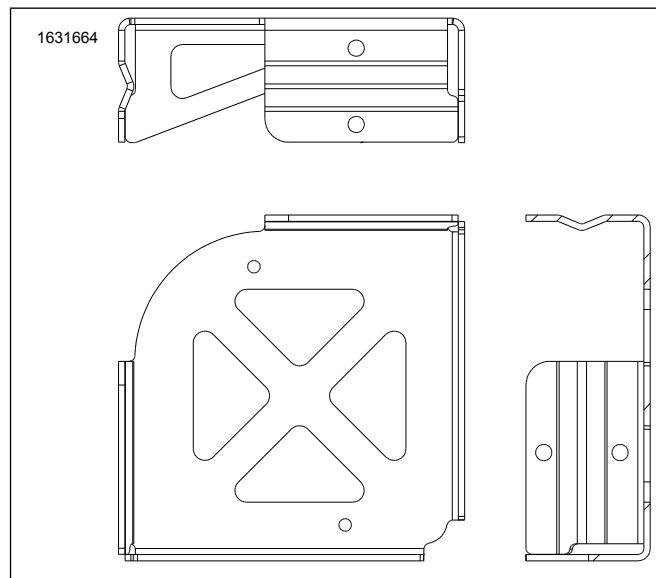


Figure 2. Bracket Part No. 76000856

Credit Procedure

Enter bulletin number into comment section of claim.

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

[illegible]

Submit a warranty claim per Table 2 for all kits that have been installed.

Submit a warranty claim per Table 3 for all kits in dealer stock or kits that have been retailed to a customer but were not installed.

Do not use a VIN when submitting these claims.

Table 2.

ITEM	DATA
Claim Type	DFS or PAM - sold
Problem Part Number	76000856
Quantity	Leave Blank
Primary Labor Code	Leave Blank
Customer Concern Code	9206
Condition Code	2109
Replacement Part No.	76000856A
Quantity	1
Detail Labor Code	8888
Labor Hours	0.5 h

Table 3.

ITEM	DATA
Claim Type	DFS or PAM - stock/PAM - sold
Problem Part Number	76000856
Quantity	Could vary
Customer Concern Code	9206
Condition Code	2109