

ATTENTION:

GENERAL MANAGER

PARTS MANAGER

CLAIMS PERSONNEL

SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2009-2021 Impreza
2013-2021 Crosstrek

NUMBER: 18-214-21

DATE: 08/11/21

SUBJECT: Service Manual Corrections

INTRODUCTION

The purpose of this bulletin is to provide a description of current changes to Service Manuals available via the Subaru Technical Information System (STIS) web site. The tables contained within this bulletin are to be used as guides for becoming aware of the latest changes. We advise you to always refer to the STIS web site when looking for the latest Service information. Printed pages will **not** be made available to update printed Service Manuals.

Paper manuals may have different page numbering than what is reflected below, based on multiple new and revised pages. Please refer to the information contained on the STIS web site for all future, update service manual information.

YEAR	MODEL	SECTION	SUB-SECTION	PAGE or CHAPTER	DESCRIPTION OF CHANGE
2009	Impreza	FU(H4S0)	Throttle Body Inspection	FU 14, 15	Inspection notes were added and an inspection step was changed
		FU(H4DOTC)		FU 15	Inspection notes were added and an inspection step was changed
		SP(H4S0)	Accelerator Pedal Sensor	SP 5	A helpful note was added
2010	Impreza	FU(H4S0)	Throttle Body Inspection	FU 14, 15	Inspection notes were added and an inspection step was changed
		FU(H4DOTC)		FU 15	Inspection notes were added and an inspection step was changed
		SP(H4S0)	Accelerator Pedal Sensor	SP 5	A helpful note was added
2011	Impreza	FU(H4S0)	Throttle Body Inspection	FU 14, 15	Inspection notes were added and an inspection step was changed
		SP(H4S0)	Accelerator Pedal Sensor	SP 5	A helpful note was added
2012	Impreza	Brakes	Brake	Master Cylinder >Installation	Installation instructions and illustrations were changed
				Brake Booster >Installation	Installation instructions and illustrations were changed
2013	Impreza/ Crosstrek	Brakes	Brake	Master Cylinder >Installation	Installation instructions and illustrations were changed
				Brake Booster >Installation	Installation instructions and illustrations were changed

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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YEAR	MODEL	SECTION	SUB-SECTION	PAGE or CHAPTER	DESCRIPTION OF CHANGE
2014	Impreza/ Crosstrek	Diagnostics	Hybrid Electric Vehicle Diag	Drive Cycle >Procedure >Drive Cycle J	Drive Cycle J was added
				Read Current Data > Operation >Hybrid Powertrain Control Systems	A row was added to the table
				Diagnostics w/ Phenomenon >Inspection >>Symptom Table >>Check Voltage Difference Between Blocks	A description and hyperlink were added to the symptom table and a TT was added
		Brakes	Brake	Master Cylinder >Installation	Installation instructions and illustrations were changed
				Brake Booster >Installation	Installation instructions and illustrations were changed
2015	Impreza/ Crosstrek	Body & Electrical/ Wiring System	Security & Locks	Function Setting >Procedure >Method for Stopping KAS Function by Operating Access Key	A note about the secret code was added
		Diagnostics	Hybrid Electric Vehicle Diag	Drive Cycle >Procedure >Drive Cycle J	Drive Cycle J was added
				Read Current Data > Operation >Hybrid Powertrain Control Systems	A row was added to the table
				Diagnostics w/ Phenomenon >Inspection >>Symptom Table >>Check Voltage Difference Between Blocks	A description and hyperlink were added to the symptom table and a TT was added
		Brakes	Brake	Master Cylinder >Installation	Installation instructions and illustrations were changed
				Brake Booster >Installation	Installation instructions and illustrations were changed
2016	Impreza/ Crosstrek	Brakes	Brake	Master Cylinder >Installation	Installation instructions and illustrations were changed
				Brake Booster >Installation	Installation instructions and illustrations were changed

YEAR	MODEL	SECTION	SUB-SECTION	PAGE or CHAPTER	DESCRIPTION OF CHANGE
2017	Crosstrek	Body & Electrical/ Wiring System	Security & Locks	Function Setting >Procedure >Method for Stopping KAS Function by Operating Access Key	A note about the secret code was added
				Master Cylinder >Installation	Installation instructions and illustrations were changed
		Brakes	Brake	Brake Booster >Installation	Installation instructions and illustrations were changed
2017	Impreza	Diagnostics	Headlight/ Foglight Diag	Data Monitor >List	SRH Setup Status was added to the list
				Diagnostics w/ Phenomenon >Inspection >The Auto Headlight Beam Leveler Does Not Operate	Changes were made to the TT
		Brakes	Brake	General Description >Component >Master Cylinder >Brake Pedal	The master cylinder and brake pedal illustrations were changed
				Master Cylinder >Installation >Disassembly >Assembly	Some instructions were changed and removed
				Brake Booster >Installation > Brake Booster	
				Brake Pipe >Installation	A caution to not bend the brake pipe was changed
				Brake Pedal >Installation >CVT Model	A caution about the clevis pin was changed

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YEAR	MODEL	SECTION	SUB-SECTION	PAGE or CHAPTER	DESCRIPTION OF CHANGE		
2018	Impreza/ Crosstrek	Body & Electrical/ Wiring System	Security & Locks	Function Setting >Procedure >Method for Stopping KAS Function by Operating Access Key	A note about the secret code was added		
				Data Monitor >List	SRH Setup Status was added to the list		
		Diagnostics	Headlight/ Foglight Diag	Diagnostics w/ Phenomenon >Inspection >The Auto Headlight Beam Leveler Does Not Operate	Changes were made to the TT		
				General Description > Component >Master Cylinder	The master cylinder illustration and tightening torque specs were changed		
		Brakes	Brake	Master Cylinder >Installation	Installation step #1 was changed for Crosstrek model		
				Brake Booster >Installation > Brake Booster	Installation steps were changed		
				Air Bleeding >Procedure >Caliper	Descriptions were deleted		
				Brake Pipe >Installation	A caution to not bend the brake pipe was changed		
		2019	Impreza/ Crosstrek	Diagnostics	P-HEV Hybrid Powertrain Control Diag	General Scan Tool >Operation >How to Use General Scan Tool > Mode \$07	Mode \$07 Description was Changed to Initial Emission-related Powertrain DTC
					P-HEV Drive Motor Diag		
Plug-In Battery Charger Diag							
P-HEV High Voltage Battery Diag							
Headlight/ Foglight Diag	Data Monitor >List			SRH Setup Status was added to the list			
	Diagnostics w/ Phenomenon >Inspection >The Auto Headlight Beam Leveler Does Not Operate			Changes were made to the TT			
	Diag Procedure w/ DTC >DTC P1CCC96			A change was made to step #2 of the TT			

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YEAR	MODEL	SECTION	SUB-SECTION	PAGE or CHAPTER	DESCRIPTION OF CHANGE
2019 (cont.)	Impreza/ Crosstrek	Body & Electrical/ Wiring System	Security & Locks	Function Setting >Procedure >Method for Stopping KAS Function by Operating Access Key	A note about the secret code was added
		Brakes	Brake	Master Cylinder >Installation	Installation step #1 was changed for Crosstrek model
				Brake Booster >Installation >Except for Hybrid Model	The installation instructions were changed
2020	Impreza/ Crosstrek	Diagnostics	P-HEV Hybrid Powertrain Control Diag	General Scan Tool >Operation >How to Use General Scan Tool > Mode \$07	Mode \$07 Description was Changed to Initial Emission-related Powertrain DTC
			P-HEV Drive Motor Diag		
			Plug-In Battery Charger Diag		
			P-HEV High Voltage Battery Diag		
		Headlight/ Foglight Diag	Data Monitor >List	SRH Setup Status was added to the list	
			Diagnostics w/ Phenomenon >Inspection >The Auto Headlight Beam Leveler Does Not Operate	Changes were made to the TT	
		P-HEV Drive Motor Diag	Diag Procedure w/ DTC >DTC P1CCC96	A change was made to step #2 of the TT	
		Body & Electrical/ Wiring System	Security & Locks	Function Setting >Procedure >Method for Stopping KAS Function by Operating Access Key	A note about the secret code was added
		Brakes	Brake	Master Cylinder >Installation	Installation step #1 was changed for Crosstrek model
				Brake Booster >Installation >Except for Hybrid Model	The installation instructions were changed

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YEAR	MODEL	SECTION	SUB-SECTION	PAGE or CHAPTER	DESCRIPTION OF CHANGE
2021	Impreza/ Crosstrek	Diagnostics	Engine	Diag Procedure w/ DTC >P0011 >P0014 >P0021 >P0024	Steps were added to all four TTs
			P-HEV Drive Motor Diag	Diag Procedure w/ DTC >DTC P1CCC96	A change was made to step #2 of the TT
		Engine	Fuel Injection	Throttle Body >Inspection >Throttle Sensor	Notes were added and inspection instructions were changed
				Engine Control Module >Installation	The immobilizer type was changed in the cautions section
			Speed Control Systems	Accelerator Pedal >Inspection >Except for Hybrid Model	A note was added