

SSM 50037 - 2021 F-150 - 3.5L PowerBoost - Pro Power Onboard Breaker Tripped Message Incorrect

Some 2021 F-150 vehicles equipped with a 3.5L PowerBoost engine and 7.2kW Pro Power Onboard may exhibit a message on the center stack screen indicating a circuit breaker on the bed panel outlet is tripped. If the bed panel outlet circuit breakers are not tripped, this may be due to a tripped circuit breaker in the instrument panel above the 120v power outlet. If all breakers are in a non-tripped state, verify the wire harness connector to the instrument panel outlet is fully connected. Engineering is aware of the incorrect circuit breaker messaging and will correct this with an over-the-air SYNC software update in late August 2021. In the interim, advise customers that any circuit breaker tripped message could be caused by any of the 2 bed panel or the IP circuit breakers.

APPLICABLE VEHICLES
2021 TRUCK: FD P702N F150