



SERVICE BULLETIN

Release Date: August 13, 2021

Communication #: I-21-02

Expiration Date: August 13, 2023

IND

Model Year(s): 2022

— Confidential and Proprietary —

VERSION: R01 (August 13, 2021)

IMPORTANT

If you are working with a printed copy, please verify you have the most current version of this document.

SUBJECT: FORK COVER ALIGNMENT (INT'L ONLY)

PURPOSE

Indian Motorcycle has determined some 2022 Indian Chief motorcycles may have a misaligned fork cover. This may cause cosmetic damage to the fork, fork cover, and fender.

Indian Motorcycle has released this Service Bulletin to inspect for paint damage, and verify fork covers alignment. Please refer to the information within this Bulletin.

AFFECTED MODELS

MODEL YEAR	MODELS	VEHICLE IDENTIFICATION NUMBER RANGE
2022	Chief Bobber	Reference Unit Inquiry on the dealer website or the Service Communications list on the STOP site to look up affected VINs.
	Super Chief	

CUSTOMER NOTIFICATION

Dealers are required to review their sales records and make arrangements with customers for Bulletin completion. In addition to consumer units, dealers are required to correct any affected units in their inventory. Polaris will NOT be mailing a notification letter to consumers affected by this Bulletin.

WARRANTY CLAIM INFORMATION

2022 CHIEF BOBBER, SUPER CHIEF	
Bulletin #	I-21-02
Claim Type	SB (Service Bulletin)
Labor Allowance	0.2 hours (12 minutes)
Part Number / Description	0000541 (QTY 1) Bulletin Misc Labor
Parts Availability	N/A
University of Polaris Video Training Required	NO

Claim Submission:

- **International Dealers:** On iDEX, go to Service and Warranty> Warranty Claims>Start a New Warranty Claim. Select Service Bulletin> Enter the VIN / PIN and Retrieve Registration. Select Indian Motorcycle® I-21-02 and Send Claim.

COVERAGE PERIOD

Coverage will begin on August 13, 2021. Coverage will expire on August 13, 2023.

FEEDBACK FORM

A feedback form has been created for the technician to provide Polaris with an overall satisfaction rating for the instructions, provide comments on your experience or upload pictures/video. The form is viewable on mobile devices by scanning the QR code or on a PC by clicking [HERE](#).



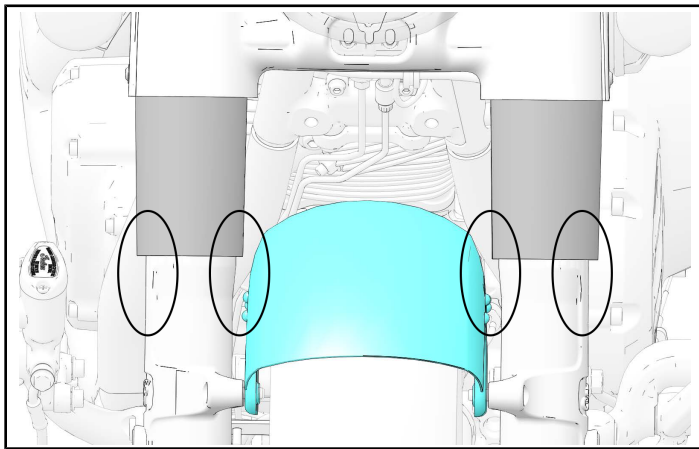
I-21-02 FORK COVER INSPECTION

TOOLS REQUIRED

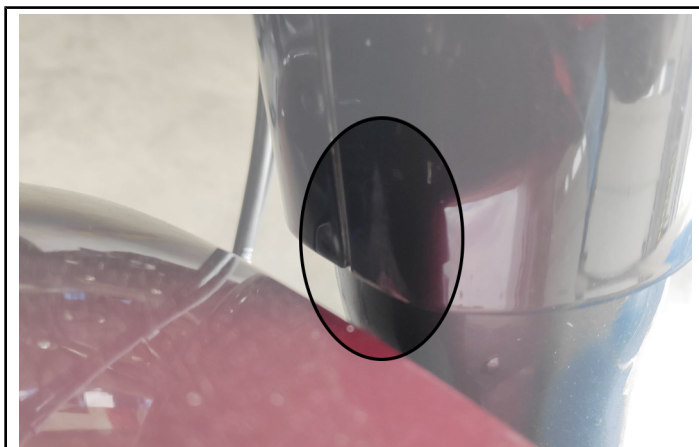
- T25 Torx® Bit
- 1/4" Drive Ratchet
- Vernier/Dial/Digital Caliper
- Torque Wrench

INSPECTION PROCEDURE

1. Park motorcycle on a flat surface, fully extend kickstand, and make sure vehicle is stable.
2. Turn key or ignition switch to OFF position and remove key. If equipped with keyless fob, remove fob from proximity of vehicle.
3. Locate the fork covers and inspect the fork covers, fork tubes and fender for paint damage.



Fork Cover Damage Example



Fork Damage Example



Fender Damage Example



STOP!

If there is no paint damage proceed to the next step. If paint damage is found please proceed to step 5 and align fork covers.

- Cosmetic damage has no influence on bike performance. Damaged parts should be replaced through the standard warranty process.
- It is acceptable for the customer to delay standard warranty replacement of cosmetic parts during the off-riding season. Proceed with completing this Bulletin.

4. Using a vernier/dial/digital caliper, measure the lateral distance between the fork cover and fork body.

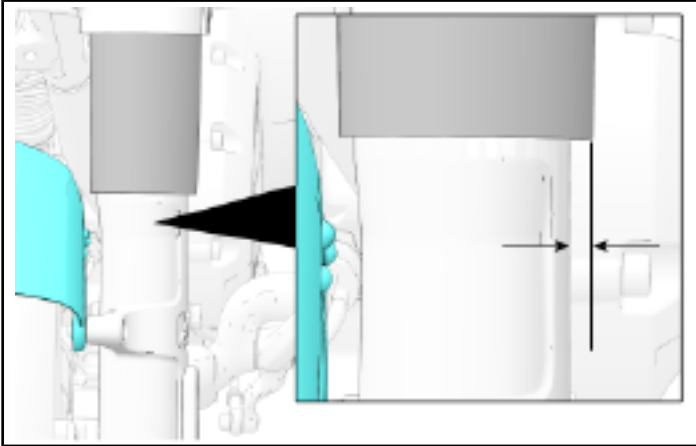
⚠ CAUTION

Use care not to scratch or damage painted surfaces during measurement process.

MEASUREMENT

Gap Specification:
6.6 mm +/- 1 mm (0.26 in. +/- 0.04 in.)

Front View



Lateral Distance Measurement



STOP!

If the fork covers are out of alignment, proceed to the next step.
If the fork covers are aligned on both sides proceed to step 6.

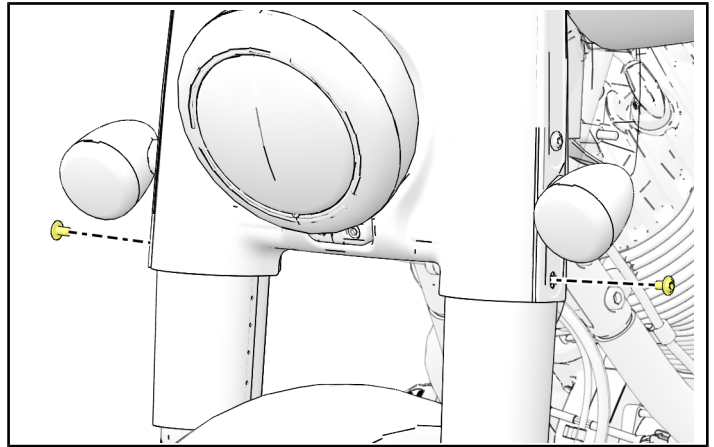
5. Loosen the fork cover fasteners, and align the covers to 6.6 mm +/- 1 mm (0.26 in. +/- 0.04 in.). Torque fasteners to specification.

⚠ CAUTION

Use care not to scratch or damage painted surfaces during alignment process.

TORQUE

Fork Cover Fasteners:
(10 N·m) 89 ft-lbs



6. Submit a Service Bulletin Warranty Claim for I-21-02.