# Service Alert

# Mazda North American Operations Irvine, CA 92618-2922



Subject:	
NEW CYLINDER HEAD ASSEMBLY ESTABLISHED	Service Alert No.: SA-031/21
	Last Issued : 08/05/2021

#### **BULLETIN NOTES**

This service alert supersedes the previously issued service alert listed below. The changes are noted in Red text.

Previous TSBs:	Date(s) Issued:
SA-031/21	05/06/21
SA-058/20	12/21/20, 08/20/20, 08/05/20 and 7/24/20

DUE TO A SUPPLY ISSUE FOR CYLINDER HEADS, GASKET SETS, AND PARTIAL ENGINE, PLEASE CONTACT HOTLINE FOR REPAIR GUIDANCE.

### APPLICABLE MODEL(S)/VINS

2018-2021 CX-5 2.5 SKYACTIV G with cylinder deactivation only (US spec)

2018-2021 Mazda6 2.5 SKYACTIV G with cylinder deactivation only (US spec)

2019-2021 Mazda3 2.5 SKYACTIV G with cylinder deactivation only (US spec)

2020-2021 CX-30 2.5 SKYACTIV G with cylinder deactivation only (US spec)

Searching Key Words: Cam Journal, Valve Guide, Intake Valve, Exhaust Valve, Valve Spring, Hydraulic Lifter, Coolant leak, Coolant smell, Warp head, Engine Oil Leak, Oil Smell, Oil leak, Misfire, Low Compression, Excessive Leak Down, Burnt Valves, Rocker Arm.

## **DESCRIPTION**

A new cylinder head assembly for service parts has been newly established for SKYACTIV-G 2.5 with cylinder deactivation when replacement is needed. Valves, valve springs, valve spring seats, and cotters (IN/EX) are included in the new assembly.

DUE TO A SUPPLY ISSUE FOR CYLINDER HEADS, GASKET SETS, AND PARTIAL ENGINE, PLEASE CONTACT HOTLINE FOR REPAIR GUIDANCE.

#### REPAIR PROCEDURE

**CAUTION:** Inspect the replacement cylinder head for scratches, damage, and proper valve keeper installation before installing the head. Photograph and contact Hotline if any problems are found.

Several videos have been created to aid with the cylinder head replacement

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### VIDEO REVIEW IS REQUIRED BEFORE PROCEEDING WITH HEAD REPLACEMENT.

NOTE: Videos are for reference only. Refer to the instructions on MGSS for more detail.

**CAUTION:** Care should be taken when handling the wire harnesses. Bending or stretching the harnesses could break the wires and this type of damage is not covered under warranty.

- Timing Chain Replacement
- · Colored Timing Chain Links
- · Camshaft Inspection
- Cylinder Inspection
- · Bolt Hole Prep
- · SHLA Installation
- · SHLA Installation Correct vs Incorrect
- Fuel Injector Seal Replacement

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