

# Service Alert

Mazda North American Operations  
Irvine, CA 92618-2922



<b>Subject:</b> <b>CONNECTED VEHICLE REMOTE FUNCTIONS INOPERATIVE, NO OTP AND/OR ENGINE NO START DUE TO LOW BATTERY VOLTAGE</b>	<b>Service Alert No.: SA-045/21</b>
	<b>Last Issued : 08/05/2021</b>

## BULLETIN NOTES

This Service Alert supersedes the previously issued Service Alert(s) listed below: The changes are noted in Red.

Previous Service Alert(s):	Date(s) Issued:
SA-045/21	08/05/21, 08/02/21 and 07/23/21

## APPLICABLE MODEL(S)/VINS

- 2021 Mazda3 vehicles built July 1, 2021 and later
- 2021 CX30 vehicles built July 1, 2021 and later
- 2021 CX-5 vehicles built March 20, 2021 and later
- 2021 CX-9 vehicles built March 22, 2021 and later

## DESCRIPTION

**NOTE: SA-045/21 HAS BEEN SUPERCEDED TO SSPC7.**

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.