



LEISURE
TRAVEL VANS



Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

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P.O. Box 68
Walhalla, ND 58282

LEISUREVANS.COM
TRIPLEERV.COM

September 2, 2021

Campaign Update CA#9970

«Dealer»

«ProductLine», VIN #«Vin»
Coach Serial #«UNIT_CoachID»

Subject: Reset the AGS Remote SP Sense
Affects certain 2020 & 2021 Unity (U24TB, U24MB, U24FX,
U24CB, U24IB) 2020 Serenity Motorhomes

The Auto Gen Start EC-30 Shore power sense requires resetting.

Correction:

To correct this situation follow the instructions in the SOP included in this mailing. Please claim the labour to perform the campaign update on a warranty claim.

Labour to perform this Campaign Update: 0.2 hrs

Thank you for your anticipated support in correcting this concern.

Sincerely,

Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosures

SOP05558



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September 2, 2021

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«Owner_Name»
«Address1»
«Address2»
«Address3», «Prov» «Postal_Code»

«Unit», VIN #«VIN»
Coach Serial #«Serial»

Subject: Reset the AGS Remote SP Sense
Affects certain 2020 & 2021 Unity (U24TB, U24MB, U24FX,
U24CB, U24IB) 2020 Serenity Motorhomes

The Auto Gen Start EC-30 Shore power sense requires resetting.

Correction:

To correct this situation follow the instructions in the SOP included in this mailing. When completed or if you have any questions contact Leisure Travel Vans at recalls@tripleerv.com.

Thank you for your anticipated support in correcting this concern. We sincerely apologize for creating this inconvenience.

Sincerely,

Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosures

SOP05558





TRIPLE E
RECREATIONAL VEHICLES

SOP05558 QAAR 9970 Auto Generator Start EC-30 Shore Power Sense Reset

Department: 17/N/A
People Required: 1
Time to Complete: 00:00:30
Date Created: 8-19-21
Date Revised:
Created by Initial: GK 806 Verified: BH
Rev #:


N/A

Press the down arrow button 5 times to scroll through the options of the Energy Command 30 AGS controller until SETUP & INFO.

1



N/A



Press ENTER

2

N/A

Press the down arrow button twice to scroll through the options until SETUP AUTO.

3



N/A



Press ENTER

4


N/A

Press the down arrow button 5 times until SETUP SP SENSE

5

N/A



Press SET

6



N/A



Press ENTER

7

N/A

Press down arrow button two times until SP SENSE AFTER is displayed.

8

N/A



Press Enter

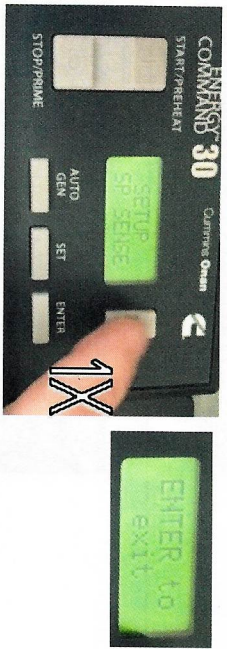
9



TRIPLE E
RECREATIONAL VEHICLES

SOP05558 QAAR 9970 Auto Generator Start EC-30 Shore Power Sense Reset

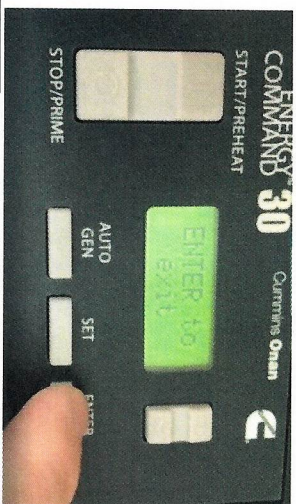
Department: 17/N/A
People Required: 1
Time to Complete: 00:00:30
Date Created: 8-19-21
Date Revised:
Created by Initial: GK 806
Rev #:
Verified: BH



Press down arrow/button one time to pull up ENTER to exit

N/A

10



Press
ENTER

N/A

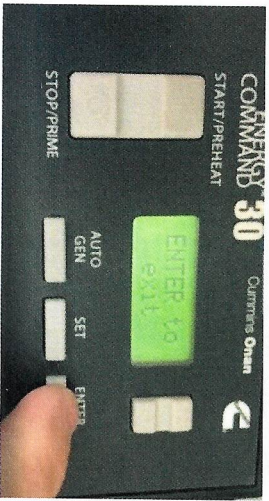
11



Press down arrow two times to ENTER to exit

N/A

12



Press ENTER

N/A

13



Press down arrow 3 times to complete.

N/A

14

N/A

15

N/A

16

N/A

17

N/A

18