

[Next Unread Message](#)[View Message](#)

<b>Sent on</b>	08	26	2021	<b>Expires on</b>	09	09	2021
----------------	----	----	------	-------------------	----	----	------

<b>From</b>	Honda Parts and Service National
-------------	----------------------------------

<b>Subject</b>	Request for Parts: 2013 Accord HEALTHY EPS Gearbox
----------------	--

**PRIORITY/ACTION REQUIRED**

To: All Honda Service Managers/Advisors  
From: Technical Information & Support Group (formerly TRS)  
RE: Request for Parts: 2013 Accord HEALTHY EPS Gearbox

This message is solely directed to Honda dealership personnel; please handle accordingly.  
Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.

**Background**

American Honda Motor Co., Inc. (AHM) is searching for certain HEALTHY 2013 Accord which fit the criteria listed below.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. V6 VIN must be before 1HGCR3F..DA039377.
2. 4 Cylinder Sport trim must be before 1HGCR2F..DA199291.
3. 4 Cylinder LX, EX, EX-L trim must be before 1HGCR2F..DA214500.
4. EPS Gearbox has not been replaced previously.

**Action Required**

If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Information & Support (TIS – formerly TRS) at [tis@ahm.honda.com](mailto:tis@ahm.honda.com). TIS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

1. Model Year (2013)
2. Model Name (Accord)
3. Subject (HEALTHY EPS Gearbox)
4. VIN

E-Mail Body:

1. Dealer Number
2. Your Name
3. Best Phone Number to be Reached
4. Current Mileage

Thank you.