

ACC Warning Message Comes Back On After S/B 21-068

AFFECTED VEHICLES

Year	Model	Trim Level
2018–20	Accord	ALL
2017–19	Civic (5 door)	ALL (Except Type R)
2019–21	Civic	ALL
2017–19	CR-V	ALL
2019–20	Insight	ALL
2021	Insight	ALL

This article supports Service Bulletin 21-068, "ACC Warning Lamp Is On With DTC 2583-76 In Low/Near Freezing Ambient Temperatures".

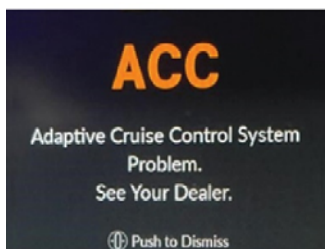
When returning the vehicle to the client, inform them that if the message **Adaptive Cruise Control System Problem** comes back on when the vehicle is driven in freezing conditions, it is likely because of snow or ice buildup on the radar. Advise the client of the following procedure to clean the front grille where the radar is located.

1. If the **Adaptive Cruise Control System Problem** message is displayed in the multi-information display during use, stop the vehicle in a safe place, and wipe off the debris (dirt, snow, or ice) with a soft cloth.

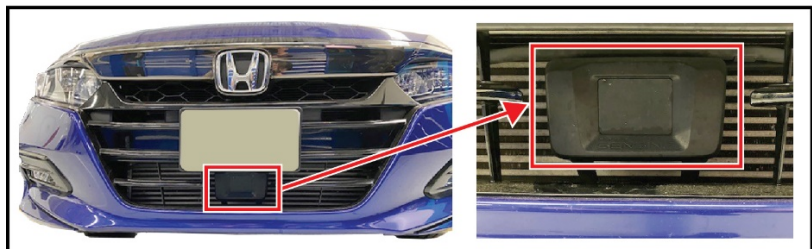
NOTE:

- Be careful not to apply too much force when cleaning the radar area to prevent any damage from happening.
- When cleaning the radar, do not use polishing powders like benzine or thinners.

MULTI-INFORMATION DISPLAY



RADAR LOCATION CLEANING AREA (ACCORD)



2. The message will not disappear until the system detects that the debris (dirt, snow, or ice) has been removed.

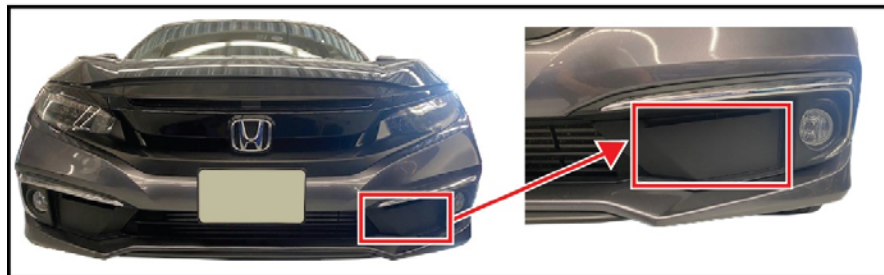
3. Even if nothing is stuck to the radar, sometimes the message appears temporarily depending on the surrounding environment (such as in a tunnel). After confirming that nothing is covering radar and driving the vehicle, if the message disappears, then there is no abnormality.

NOTE: It normally takes about 20 minutes to recalibrate the radar, but depending on the driving environment, it may take up to 120 minutes.

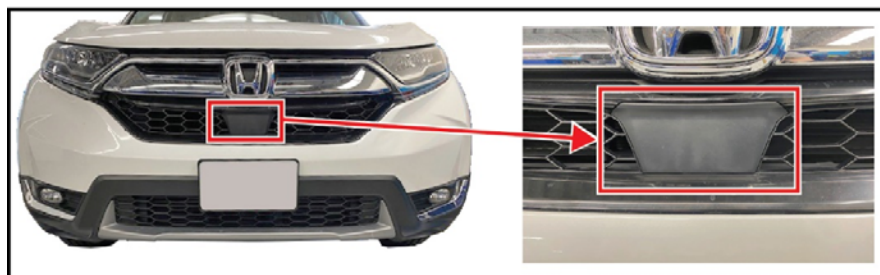
MULTI-INFORMATION DISPLAY



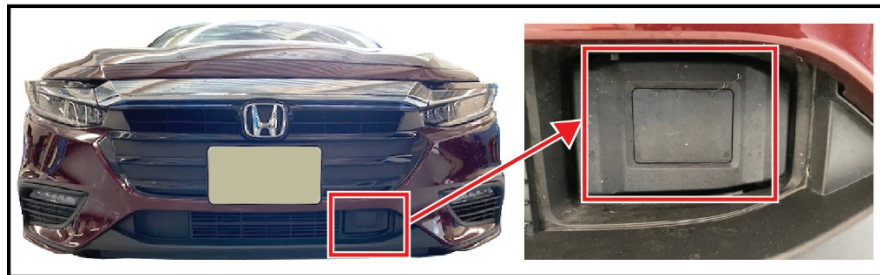
RADAR LOCATION CLEANING AREA (CIVIC)



RADAR LOCATION CLEANING AREA (CR-V)



RADAR LOCATION CLEANING AREA (INSIGHT)



END