

SERVICE PROCEDURE

21506
AUGUST 2021

SUBJECT: **NONCOMPLIANCE RECALL**
Emergency Exit Configuration on certain 2014 IC Bus® CE Series school bus models built 19 December 2012 thru 22 July 2013, 2019 IC Bus® CE Series school bus models built 14 May 2018 thru 23 July 2018, and 2022 IC Bus® CE Series school bus models built 13 January 2021 thru 27 January 2021.

DEFECT DESCRIPTION

Certain school buses may not conform to Federal Motor Vehicle Safety Standard (FMVSS) 217 – the exit opening configuration may not meet the minimum exit opening criteria. A bus that does not conform to all the requirements of FMVSS 217, in the event of an emergency, may hinder the quick exit of the bus and increase the risk of personal injury.

MODELS INVOLVED

This safety recall involves certain 2014 IC Bus® CE Series school bus models built 19 December 2012 thru 22 July 2013, 2019 IC Bus® CE Series school bus models built 14 May 2018 thru 23 July 2018, and 2022 IC Bus® CE Series school bus models built 13 January 2021 thru 27 January 2021.

ELIGIBILITY

This procedure applies ONLY to vehicles marked in the International® Service Portal™ with safety recall 21506. Also complete any other open campaigns listed on the Service Portal at this time.

PARTS INFORMATION

NOTE: All buses require a right and a left emergency exit window to be added. Refer to the parts information tables located at the end of this letter for the correct parts / numbers. The tables are organized by VIN number.

SERVICE PROCEDURE

WARNING! To prevent personal injury and / or death, or damage to property, park vehicle on hard flat surface, turn the engine off, set the parking brake and install wheel chocks to prevent the vehicle from moving in both directions.

WARNING! To prevent personal injury and / or death, always wear safe eye protection when performing vehicle maintenance.

WARNING! To prevent personal injury and / or death, keep flames or sparks away from vehicle and do not smoke while servicing the vehicle's batteries. batteries expel explosive gases.

1. Park vehicle on flat surface.
2. Shift transmission to Park or Neutral and set parking brake.
3. Turn vehicle ignition to Key OFF position.
4. Install wheel chocks.

Emergency Window Installation

NOTE: For new window location, buses currently built with emergency windows, install the two new windows in second row of seats from front of the bus.

NOTE: For buses not built with emergency windows, install two new windows toward center of bus.

5. Remove wiring panel above window to be replaced.
6. Starting on driver-side of bus, remove current split sash window in location noted above. Refer to appropriate Service Manual for removing window.
7. Remove sealant from bus body window frame.
8. Install butyl tape to bus body window frame, route wiring harness of the window through the drip rail and through the overhead lining and then install window (Figure 3, Item 3).

NOTE: After window installation, open and close window to make sure it operates properly.

9. Repeat steps 5 thru 8 for right-side of bus.

NOTE: Steps 10 through 25: Instructions for buses built with ONE SET of emergency exit windows.

NOTE: See Steps 26 through 38 for buses NOT built with emergency exit windows.

10. Remove wiring panels located above first passenger window on driver-side to the newly installed window in order to access push out window splice connector located above first window.
11. Install kickout window overlay harness from push out window splice pack to newly installed emergency window.



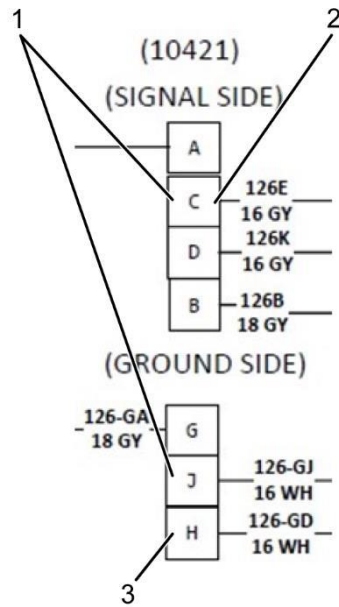
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FIGURE 1. Splice Connectors

1. Splice connector 10421 / 10713

NOTE: Figure 1 shows splice connector 10421 / 10713.

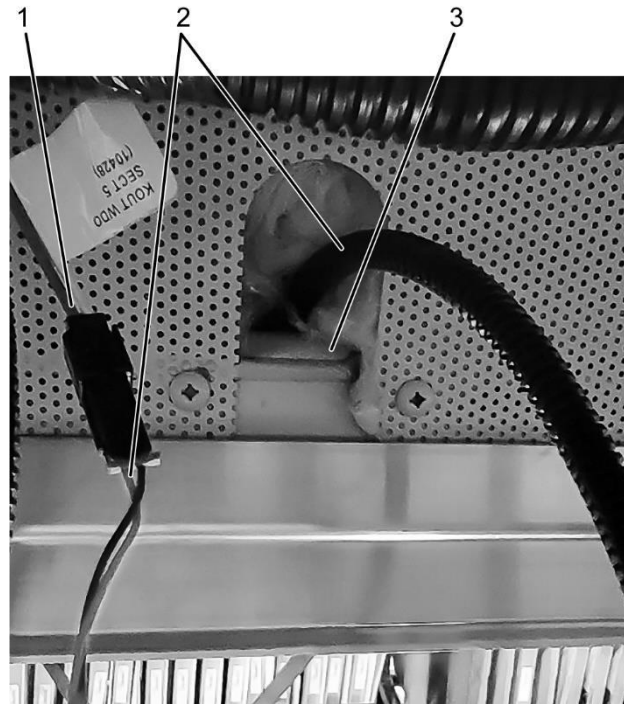
12. Locate push out splice connector located on the driver-side above first window 10421 (Figure 1, Item 1) and on the right-side above last window 10713 (Figure 1, Item 1).



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Figure 2. Window Switch Connector Half / Cavity H / Cavity C

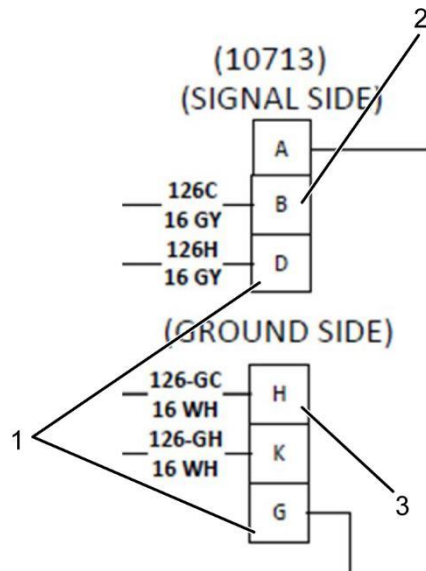
1. 10421 window switch connector half
 2. Cavity C / 126-E
 3. Cavity H / 126-GD
13. Install wire 126-E into cavity C (Figure 2, Item 2) of splice connector 10421.
 14. Install wire 126-GD into cavity H (Figure 2, Item 3) of splice connector 10421.



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Figure 3. Overlay Harness and Emergency Window Harness

1. Overlay harness
 2. Emergency window harness
 3. Harness routing through drip rail and overhead lining
15. Connect end of overlay harness (Figure 3, Item 1) to newly installed emergency window harness (Figure 3, Item 2).
 16. Remove wiring panels located above windows on right-side of bus from newly installed window to access push out window splice connector above last right-side window.
 17. Install push-out window overlay harness from push-out window splice pack to newly installed emergency window.
 18. Locate push out splice connector 10713 (Figure 1, Item 1).

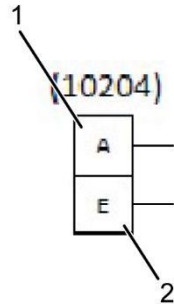


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Figure 4. Window Switch Connector Half / Cavity B / Cavity H

1. 10713 window switch connector half
 2. Cavity B / 126-C
 3. Cavity H / 126-GC
19. Install wire 126-C into cavity B (Figure 4, Item 2) of splice connector 10713.
 20. Install wire 126-GC into cavity H (Figure 4, Item 3) of splice connector 10713.
 21. Connect end of overlay harness (Figure 3, Item 1) to newly installed emergency window harness (Figure 3, Item 2).
 22. Before installing wiring panels, turn on ignition switch and open each emergency window to make sure alarm operates properly. Turn ignition switch off when alarm check is completed.
 23. Secure overlay harnesses to main harnesses with cable tie straps.
 24. Install wiring panels on driver-side and right-side of bus.
 25. Proceed to Step 39.
- Steps 26 through 38: Instructions for buses NOT built with emergency windows.**
26. Remove wiring panels from entire length of driver-side of bus.

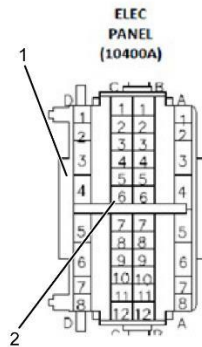
27. Remove wiring panels on right-side of bus from rear cap to newly installed window.



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Figure 5. Alarm Switch Ground Connector Half / Cavity E

1. 10204 alarm switch ground connector half
2. Cavity E / 126



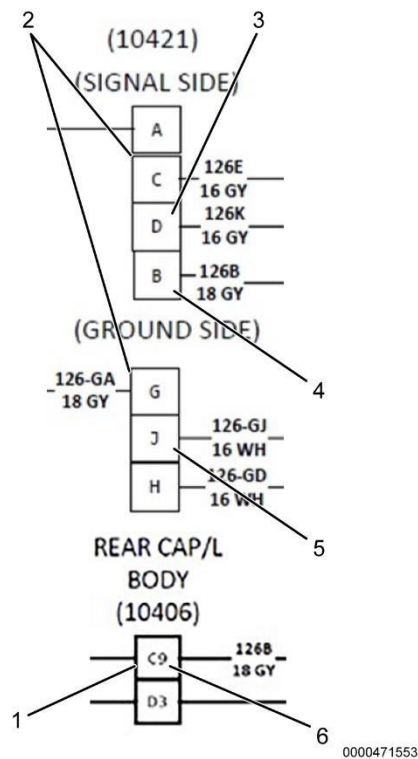
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Figure 6. Electrical Panel Connector / Cavity C6

1. 10400A electrical panel connector
2. Cavity C6 / 126

28. Install overlay harness at electrical panel.

- a. Install one end of wire number 126 (18 GY) into cavity E (Figure 5, Item 2) of Alarm Switch Connector 10204 (Figure 5, Item 1).
- b. Install opposite end of wire number 126 (18 GY) into cavity C6 (Figure 6, Item 2) of Electrical Panel connector 10400A (Figure 6, Item 1).



**Figure 7. Splice Kick Out Window Connector / Rear Cap Left Body/
Cavity C9 / Cavity J / Cavity B / Cavity D**

1. 1046 rear cap left body
 2. 10421 splice kick out window connector
 3. Cavity D / 126GK
 4. Cavity B / 126B
 5. Cavity J / 126GJ
 6. Cavity C9 / 126B
29. Install overlay harness from Splice Push Out Window Connector 10421 Figure 7, Item 2) to Rear Cap Left Body connector 10406 (Figure 7, Item 1).
- a. Install one end of wire 126G into cavity B (Figure 7, Item 4) of splice Push Out Window Connector 10421 (Figure 7, Item 2).
 - b. Run wire down driver-side of bus to rear cap connector 10406.
 - c. Install opposite end of wire into cavity C9 Figure 7, Item 6) of 10406 rear cap left body connector (Figure 7, Item 1).

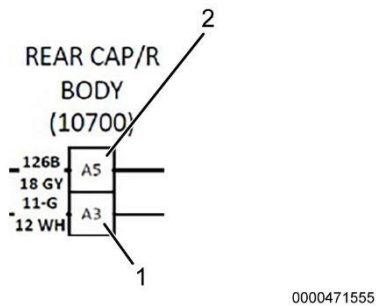
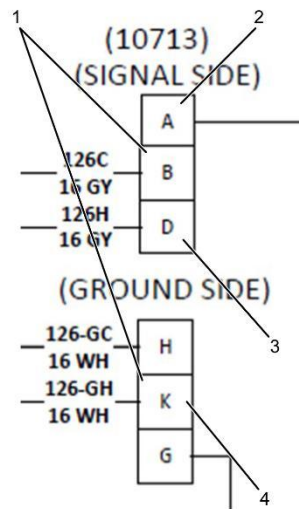


Figure 8. Rear Cap Right Body Connector / Cavity A5

1. 10700 rear cap right body connector
 2. Cavity A5 / 126B
30. Install overlay from left-side to right-side of rear cap.
- a. Install one end of overlay harness into cavity C9 (Figure 7, Item 6) of Rear Cap Left Body connector 10406 (Figure 7, Item 1).
 - b. Run wire from left-side to right-side of rear cap.
 - c. Install opposite end of harness into cavity A5 (Figure 8, Item 2) of Rear Cap Right Body connector 10700 (Figure 8, Item 1).



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Figure 9. Splice Kick Out Window / Cavity K / Cavity D / Cavity A

1. 10713 splice kick out window
 2. Cavity A / 126B
 3. Cavity D / 126H
 4. Cavity K / 126-GH
31. Install overlay harness from rear cap right body connector 10700 to Push Out Window Connector 10713.
 - a. Install one end of overlay harness into cavity A5 (Figure 8, Item 2) of Rear Cap Right Body Connector 10700 (Figure 8, Item 1).
 - b. Run wire down right-side of bus to kickout window splice pack.
 - c. Install opposite end of harness into cavity A (Figure 9, Item 2) of Splice Push Out Window Connector 10713 (Figure 9, Item 1).
 32. Starting on driver-side, install push out window overlay harness from kick out window splice pack to newly installed emergency window.
 - a. Install wire 126K into cavity D (Figure 7, Item 3) of connector 10421 (Figure 7, Item 1).
 - b. Install wire 126-GJ into cavity J (Figure 7, Item 5) of connector 10421 (Figure 7, Item 1).
 33. Connect end of overlay harness to newly installed Emergency Window harness.

34. On right-side install push-out window overlay harness from kick out window splice pack to newly installed emergency window.
 - a. Install wire 126H into cavity D (Figure 9, Item 3) of connector 10713 (Figure 9, Item 1).
 - b. Install wire 126-GH into cavity K (Figure 9, Item 4) of connector 10713 (Figure 9, Item 1).
35. Connect end of overlay harness to newly installed Emergency Window harness
36. Before installing wiring panels, turn on ignition switch. Open each emergency window to make sure alarm operates properly.
37. Secure all overlay harnesses to main harnesses with tie straps.
38. Install all panels removed from bus.

NOTE: All surfaces must be considered dirty and must be cleaned before applying markings. Recommended cleaning procedures for specific surfaces are listed below.

39. Clean perimeter around newly installed emergency windows with appropriate cleaner. Follow guidelines listed below:
 - a. Plastic and Glass: Saturate a clean cloth with a two to one mixture of water and isopropyl alcohol and wipe the surface (cleaners such as Windex may be used). Wipe surface dry with a clean, dry, lint free cloth.
 - b. Painted Metals and Base Metals: Clean surfaces with solvent such as E.I. DuPont PreSol Cleaning Solvent 39195, Xylol, VM & P Naphtha, or Lacquer Thinner. Dry surface with a lint free cloth before solvent evaporates. Freshly painted surfaces must be dried one week before application of cleaning solvent.
 - c. Interior Painted Surfaces: Paint must be dried one week before application of markings. Clean area where markings are to be applied with household cleaner such as 409. Rinse thoroughly and dry.
 - d. Temperature Requirements: Air and application surface temperature must be above 40°F (4°C) decals to respond properly.

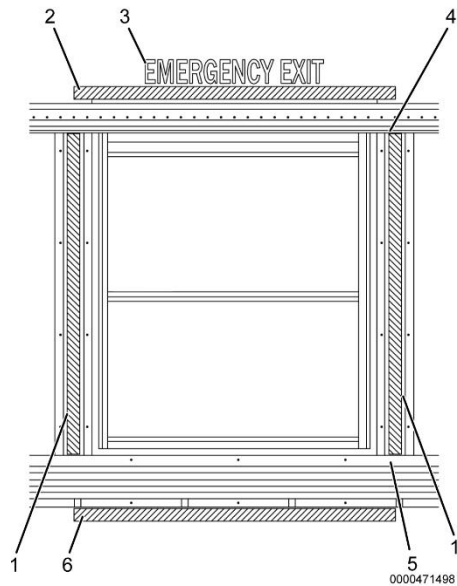


Figure 10. Emergency Exit Window (Outside Bus View)

1. Vertical reflective tape (2)
2. Horizontal reflective strip (above drip rail)
3. Emergency exit label (outside surface of bus)
4. Drip rail
5. Rub rail
6. Horizontal reflective tape (below rub rail)

NOTE: Do not cover rivets with reflective tape.

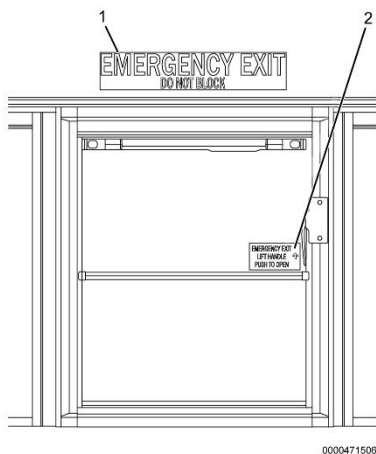


Figure 11. Emergency Exit Window (Inside Bus View)

1. Emergency window opening instructions
2. Emergency exit label (above window)

40. Measure distance from bottom of drip rail (Figure 10, item 4) to top of rub rail (Figure 10, Item 5).
41. Cut two equal strips of reflective tape using measurement obtained in Step 40. Install each strip of reflective tape on either side of window (Figure 10, Item 1).
42. Cut two equal strips of reflective tape. Each strip must match the placement and length of strips shown in Figure 10, Items 2 and 6.
43. Place first strip of reflective tape above window drip rail (Figure 10, item 2).
44. Place second strip of reflective tape just below window rub rail (Figure 10, Item 6).
45. On outside surface of bus, center and install EMERGENCY EXIT label above reflective tape (Figure 10, Item 3).
46. Install interior EMERGENCY EXIT label above window (Figure 11, Item 1).
47. Install instruction label EMERGENCY EXIT LIFT HANDLE PUSH TO OPEN on inside of surface of window adjacent to window handle (Figure 11, Item 2). The instructions should be installed so that anyone inside the bus can see and read them clearly.
48. Repeat steps 39 through 47 for right-side of vehicle.
49. Remove wheel chocks.

END OF SERVICE PROCEDURE

LABOR INFORMATION

NOTE: Technician time punches and comments must be attached to your Recall claim when submitting in iClaim.

Operation Number	Description	Time
A40-21506-1	Remove & install 2 windows; install tape & decals	2.1 hrs.
A40-T1	Install overlay harnesses	T Time

PARTS INFORMATION TABLES

PARTS LIST FOR VEHICLES WITH TWO EXISTING EMERGENCY EXIT WINDOWS

VINs		
EB419720, EB419721		
Part Number	Description	Quantity per Bus
2233815C92	WINDOW, PASS EMERG EXIT, RIGHT	1
2233778C92	WINDOW, PASS EMERG EXIT, LEFT	1
3804699C1	CAP, INTERIOR WINDOW, BUS, VERTICAL LT	1
3804700C1	CAP, INTERIOR WINDOW, BUS, VERTICAL RH	1
3746010F91	LEFT WINDOW HARNESS, EMERGENCY WINDOW	1
3746335F91	RIGHT WINDOW HARNESS, EMERGENCY WINDOW	1
2241028C1	PRODUCT GRAPHIC, EMER EXIT 2 IN DO NOT BLOCK 1 IN BK	2
2204363C1	PRODUCT GRAPHIC, "EMERGENCY EXIT" 2" BLK LTRS	2
2223718C1	PRODUCT GRAPHIC, PULL HANDLE AND PUSH OUT TO OPEN	2
2212811C1	REFLECTIVE, 3M FLUORESCENT DIAMOND GRADE 1 IN WD YL	As Required, 150" Roll
4099618c1	SEAL, BUTYL 27" PASS WDW	2

VINs		
KB134795, KB134796, KB134797, KB134798, KB134799, KB134800, KB134801, KB134802, KB134803, KB134804, KB259545, KB259546, KB259547, KB259548, KB259549, KB259550, KB259551, KB259552, KB259553, KB259554		
Part Number	Description	Quantity per Bus
3775824C93	WINDOW, PASS EMERG EXIT, Right	1
3775858C93	WINDOW, PASS EMERG EXIT, Left	1
3776757C2	CAP, BUS BODY, INTERIOR FULL	2
3746010F91	LEFT WINDOW HARNESS, EMERGENCY WINDOW	1
3746335F91	RIGHT WINDOW HARNESS, EMERGENCY WINDOW	1
2241028C1	PRODUCT GRAPHIC, EMER EXIT 2 IN DO NOT BLOCK 1 IN BK	2
2204363C1	PRODUCT GRAPHIC, "EMERGENCY EXIT" 2" BLK LTRS	2
3875374C1	PRODUCT GRAPHIC, REAR WDO INSTRUCTIONS INSIDE LATCH	2
2212811C1	REFLECTIVE, 3M FLUORESCENT DIAMOND GRADE 1 IN WD YL	As Required, 150" Roll
4099618c1	SEAL, BUTYL 27" PASS WDW	2

VEHICLE RECALL 21506

VINs		
NB543059, NB543060, NB543061, NB543062, NB543063, NB543064		
Part Number	Description	Quantity per Bus
3775825C95	WINDOW, PASS EMERG EXIT, Right	1
3775855C93	WINDOW, PASS EMERG EXIT, Left	1
3776757C2	CAP, BUS BODY, INTERIOR FULL	2
3746010F91	LEFT WINDOW HARNESS, EMERGENCY WINDOW	1
3746335F91	RIGHT WINDOW HARNESS, EMERGENCY WINDOW	1
2241028C1	PRODUCT GRAPHIC, EMER EXIT 2 IN DO NOT BLOCK 1 IN BK	2
2204363C1	PRODUCT GRAPHIC, "EMERGENCY EXIT" 2" BLK LTRS	2
3875374C1	PRODUCT GRAPHIC, REAR WDO INSTRUCTIONS INSIDE LATCH	2
2212811C1	REFLECTIVE, 3M FLUORESCENT DIAMOND GRADE 1 IN WD YL	As Required, 150" Roll
4099618c1	SEAL, BUTYL 27" PASS WDW	2

PARTS LIST FOR VEHICLES WITH NO EXISTING EMERGENCY EXIT WINDOWS

VINs		
EB482682, EB763813, EB774905		
Part Number	Description	Quantity per Bus
2233815C92	WINDOW, PASS EMERG EXIT, Right	1
2233778C92	WINDOW, PASS EMERG EXIT, Left	1
3804699C1	CAP, INTERIOR WINDOW, BUS, VERTICAL LT	1
3804700C1	CAP, INTERIOR WINDOW, BUS, VERTICAL RH	1
3719902F91	REAR CAP OVERLAY HARNESS, RIGHT SIDE EMERGENCY WINDOW	1
3746004F91	LEFT BODY OVERLAY HARNESS, EMERGENCY WINDOWS	1
3746329F91	RIGHT BODY OVERLAY HARNESS, EMERGENCY WINDOWS	1
3723057F91	ELECTRICAL PANEL OVERLAY HARNESS, EMERGENCY WINDOWS	1
3746343F91	RIGHT WINDOW HARNESS, EMERGENCY WINDOW	1
3746018F91	LEFT WINDOW HARNESS, EMERGENCY WINDOW	1
2241028C1	PRODUCT GRAPHIC, EMER EXIT 2 IN DO NOT BLOCK 1 IN BK	2
2204363C1	PRODUCT GRAPHIC, "EMERGENCY EXIT" 2" BLK LTRS	2
2223718C1	PRODUCT GRAPHIC, PULL HANDLE AND PUSH OUT TO OPEN	2
2212811C1	REFLECTIVE, 3M FLUORESCENT DIAMOND GRADE 1 IN WD YL	As Required, 150" Roll
4099618c1	SEAL, BUTYL 27" PASS WDW	2

VIN		
EB791967		
Part Number	Description	Quantity per Bus
2233993C92	WINDOW, PASS EMERG EXIT, Right	1
2233991C92	WINDOW, PASS EMERG EXIT, Left	1
3804699C1	CAP, INTERIOR WINDOW, BUS, VERTICAL LT	1
3804700C1	CAP, INTERIOR WINDOW, BUS, VERTICAL RH	1
3719902F91	REAR CAP OVERLAY HARNESS, RIGHT SIDE EMERGENCY WINDOW	1
3746004F91	LEFT BODY OVERLAY HARNESS, EMERGENCY WINDOWS	1
3746329F91	RIGHT BODY OVERLAY HARNESS, EMERGENCY WINDOWS	1
3723057F91	ELECTRICAL PANEL OVERLAY HARNESS, EMERGENCY WINDOWS	1
3746343F91	RIGHT WINDOW HARNESS, EMERGENCY WINDOW	1
3746018F91	LEFT WINDOW HARNESS, EMERGENCY WINDOW	1
2241028C1	PRODUCT GRAPHIC, EMER EXIT 2 IN DO NOT BLOCK 1 IN BK	2
2204363C1	PRODUCT GRAPHIC, "EMERGENCY EXIT" 2" BLK LTRS	2
2223718C1	PRODUCT GRAPHIC, PULL HANDLE AND PUSH OUT TO OPEN	2
2212811C1	REFLECTIVE, 3M FLUORESCENT DIAMOND GRADE 1 IN WD YL	As Required, 150" Roll
4099618c1	SEAL, BUTYL 27" PASS WDW	2

VIN		
KB197224		
Part Number	Description	Quantity per Bus
3775828C93	WINDOW, PASS EMERG EXIT, Right	1
3775858C93	WINDOW, PASS EMERG EXIT, Left	1
3776757C2	CAP, BUS BODY, INTERIOR FULL	2
3719902F91	REAR CAP OVERLAY HARNESS, RIGHT SIDE EMERGENCY WINDOW	1
3746004F91	LEFT BODY OVERLAY HARNESS, EMERGENCY WINDOWS	1
3746329F91	RIGHT BODY OVERLAY HARNESS, EMERGENCY WINDOWS	1
3723057F91	ELECTRICAL PANEL OVERLAY HARNESS, EMERGENCY WINDOWS	1
3746343F91	RIGHT WINDOW HARNESS, EMERGENCY WINDOW	1
3746018F91	LEFT WINDOW HARNESS, EMERGENCY WINDOW	1
2241028C1	PRODUCT GRAPHIC, EMER EXIT 2 IN DO NOT BLOCK 1 IN BK	2
2204363C1	PRODUCT GRAPHIC, "EMERGENCY EXIT" 2" BLK LTRS	2
3875374C1	PRODUCT GRAPHIC, REAR WDO INSTRUCTIONS INSIDE LATCH	2
2212811C1	REFLECTIVE, 3M FLUORESCENT DIAMOND GRADE 1 IN WD YL	As Required, 150" Roll
4099618c1	SEAL, BUTYL 27" PASS WDW	2

CAMPAIGN IDENTIFICATION LABEL

Each vehicle corrected in accordance with this campaign must be marked with a CTS-1075 Campaign Identification Label.

Complete the label and attach on a clean surface next to the vehicle identification number (VIN) plate.

DO NOT REMOVE

INTERNATIONAL

Campaign No. _____

VIN _____

Eng.# _____

COMPLETED

Service Location Code # _____

DO NOT REMOVE

ADMINISTRATIVE / DEALER RESPONSIBILITIES

WARRANTY CLAIMS

Warranty claim expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Safety Recall 21506.

Section 7 of the Warranty Policy and Procedures manual contains further information related to the submission and processing of AFC/Recall claims.

As with all claim submissions, items acquired locally must be submitted in the “Other Charges” tab. The cost of any bulk items (such as a bag of cable tie straps, roll of wire, a barrel of oil, or a tube of silicone) should be prorated for the cost of the individual pieces / amount used during each repair.

	GROUP	NOUN	C	WARR.	TP	PAD
GROUP — Enter number						
NOUN — Leave blank						
C (CAUSE) — Enter either 1, 2, 3. (See below)						
1. Inspected (No repair required).						
2. Inspected and repaired.						
3. Defective part from parts stock.						
WARRANTY — (Warranty Code) Enter 40.						
TYPE PART — Enter P for type part causing failure.						
PAD — Enter 100						

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UNITED STATES AND POSSESSIONS

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle that is subject to a vehicle recall campaign must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after a tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within 60 days, the owner may be entitled to replacement with an identical or reasonable equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for depreciation.

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your dealer location.

Dealers must make every effort to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible. However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

Dealers involved in the recall process will be furnished a listing of owner names and addresses to enable them to follow up with owners and have the vehicles corrected. Use of this listing must be limited to this campaign because the list may contain information obtained from state motor vehicle registration records, and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

CANADA

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your dealer location.

Dealers must make every effort to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible. However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

Dealers involved in the recall process will be furnished a listing of owner names and addresses to enable them to follow up with owners and have the vehicles corrected. Use of this listing must be limited to this campaign because the list may contain information obtained from state motor vehicle registration records, and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

EXPORT

Export Distributors should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your distributor location.

Export Distributors are to submit warranty claims in the usual manner making reference to this recall number.

Export Distributors are expected to provide full cooperation and follow-up with respect to this important subject matter. If you have any questions or need further assistance, please contact the Regional Service Manager at your regional office.

NAVISTAR, INC.