



TECH TIP

PROCESS AND REQUIREMENTS FOR REPLACEMENT VIN LABELS

GROUP: 0-GENERAL
TECH TIP NO: TT-21-006
DATE: 8-12-2021

SUBJECT VEHICLES:

All Hino Conventional and COE trucks that may require replacement VIN labels due to collision repair, cab replacement or cab repaint.

OVERVIEW:

Due to an increasing level of fraudulent VIN label requests for a Rebuilt, Total Loss, Salvage and Stolen trucks, Hino Trucks has put in place a new policy for all VIN label requests.

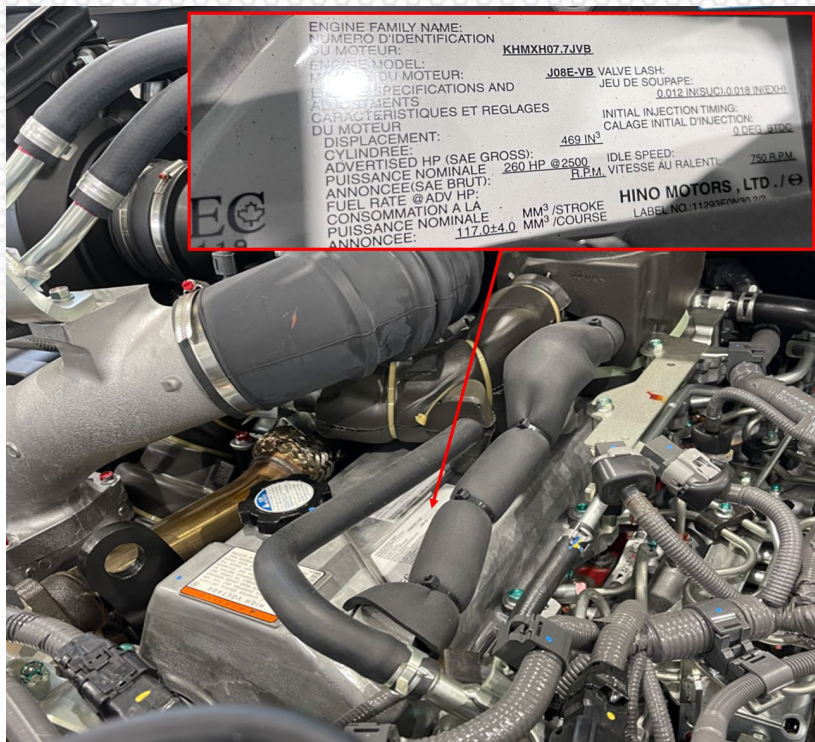
Hino Trucks reserves the right to deny any VIN label request for any reason based on the information provided with the request. Should Hino Trucks provide a VIN label for a Rebuilt, Total Loss or Salvage title truck, all product warranties will be null and void.

All replacement VIN labels are ordered through the Hino PDC by a Hino dealer once the following information is provided and reviewed. The ordering Hino dealer must provide the following information prior to the labels being ordered, and a Hino corporate employee installing them:

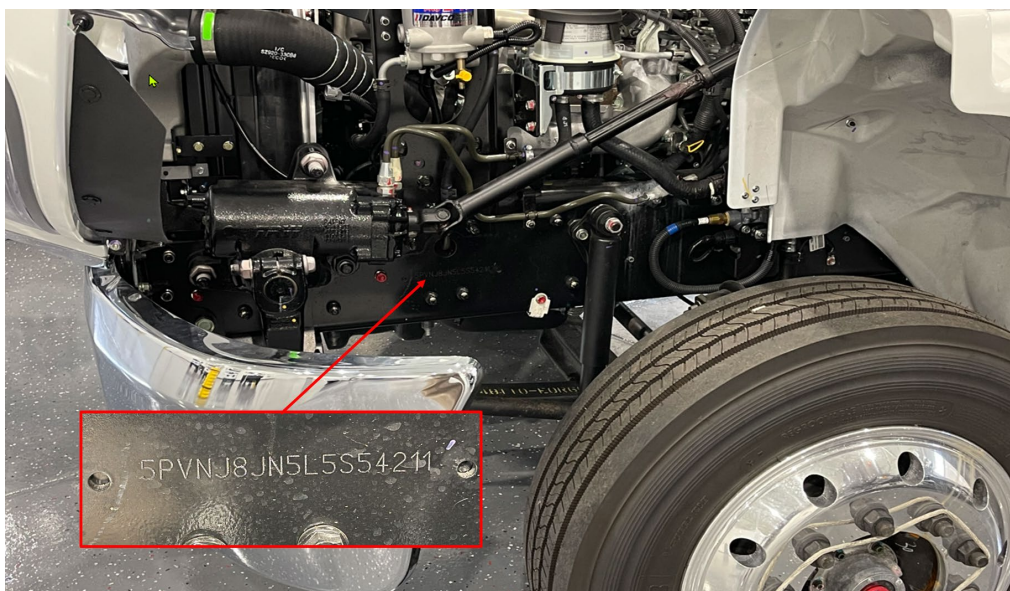
1. Scan a copy of both sides of the current vehicle title.
Note: If the vehicle title indicates salvage, total loss or rebuilt, a warranty alert will be placed on the VIN and all warranties null and void, except for Safety Recalls.
2. Scan a copy of the current vehicle registration if the vehicle is currently in service.
3. A minimum of four (4) overall vehicle photos displaying the vehicle damage, including photos of the current VIN labels.
4. A minimum of four (4) overall vehicle photos of the repaired vehicle if already repaired.



5. A legible photo of the engine emissions label affixed to the top of the valve cover.



6. A legible photo of the VIN stamped into the forward left side frame rail.



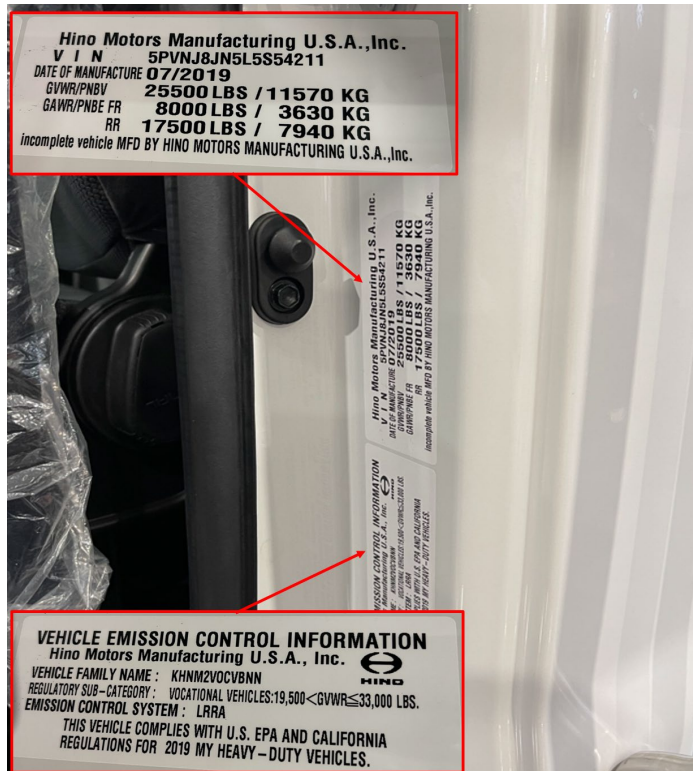
Conventional Truck - Driver Side Frame Rail

Note: For COE trucks, the VIN is stamped on the passenger side frame rail behind the steer tire.



7. A legible photo(s) of the VIN Label and Vehicle Emissions Control Information Label located on the Driver's side door jam.

Note: Replacement VIN labels are available for cab/chassis built up to ten (10) years from the vehicle manufacturing date on the VIN label.



IMPORTANT NOTES:

All documentation and photos are required prior to the labels being ordered by the PDC and subsequently sent to a Hino Technical Service Manager for confirmation and installation.

The Hino dealer is required to email the aforementioned documentation to service@hino.com for review and approval before the label request will be processed.

