
To: General Managers, Service Managers, Service Technicians, Warranty Managers
From: Mack Trucks – Service
Date: August 31, 2021
Subject: Service Literature Published and Released in August, 2021
Bulletin: SLM21-008

The following summarizes the service literature that has been published and/or revised for the month.

SERVICE NEWS

BULLETIN #	TITLE	COMMENTS
	None Issued	

TOOL BULLETIN

BULLETIN #	TITLE	COMMENTS
	None Issued	

FIELD SERVICE BULLETIN

BULLETIN #	TITLE	COMMENTS
	None Issued	

SERVICE PROGRAM

BULLETIN #	TITLE	COMMENTS
	None Issued	

RECALLS

BULLETIN #	TITLE	COMMENTS
	None Issued	

CASE BASED REASONING (CBR)

NEW SOLUTIONS

SOLUTION #	TITLE
CBR-2054	Vehicles Equipped With Bendix Or Meritor Drum Brakes - Steer Axle Brake Noise
CBR-591	Vehicles Chassis Equipped With Bendix Brakes On Steer Axle - Excessive Brake Noise; FSB 514-001, Brake S-Cam, Replacement
CBR-2141	Xantrex Freedom HF 1800 Inverter/Charger - Fault Code And Troubleshooting Information
CBR-2142	13L Connecting Rod Identification
CBR-2146	Mack Chassis - Front Radar Supply Chain Constraints
CBR-2093	Mack Chassis - Diagnostic Trouble Code (DTC) P105594 Brake Switch Status - Special Instructions
CBR-2140	Mack Chassis - P105E662 Park brake Sensor/Switch Circuit Range/Performance, Signal Compare failure - Diagnostic Instructions - US21+OBD21 Emissions
CBR-2139	11 Liter Engines - Fuel In Oil - Vehicles Built Between October 2020 And June 2021

UPDATED SOLUTIONS

SOLUTION	TITLE	COMMENTS
CBR-2049	AMT-F Transmission Electronic Control Unit (TECU) Software (MSW) Information – Improvement List (Change Log) And Explanations For Issues And Diagnostic Trouble Codes (DTC, Fault Codes) From Start of Production to Present	Added information for latest TECU software releases.
CBR-2018	Diagnostic Trouble Code P200200 - Diagnostic Information; US14+OBD16 And Newer Emissions	Withdrawn - GD has been corrected for this fault.
CBR-869	Model Year 2017, 2018 - US17 GHG Engines - One Box Exhaust Aftertreatment System (EATS) - Diesel Exhaust Fluid (DEF) Leakage At One Box Inlet	Withdrawn – Information no longer relevant.
CBR-2079	Diagnostic Trouble Code (DTC) U008088 - US17+OBD16 Emissions And Newer	Added instructions to check for non-OEM NOx sensors.
CBR-10	Diagnostic Trouble Code (DTC) P24FF - Reductant Temperature Too High	Withdrawn - Information has been updated in Impact.
CBR-310	Diesel Exhaust Fluid (DEF) Sensor Circuit Issue Causing Fault Code P204713 To Be Generated	Withdrawn - Guided Diagnostics instructions have been updated with corrected diagnostic steps.
CBR-869	Model Year 2017, 2018 - US17 GHG Engines - One Box Exhaust Aftertreatment System (EATS) - Diesel Exhaust Fluid (DEF) Leakage At One Box Inlet	Withdrawn - Guided Diagnostics instructions have been updated with corrected diagnostic steps.
CBR-342	Selective Catalytic Reduction (SCR) Parts Supersession; New Part Numbers For SCR Muffler/Canister - All One Box And Two Box Configurations EXCEPT Turbo Compound - US17+OBD16 And US17+OBD18 Emissions, Model Years 2018 And 2019	Withdrawn - Impact has been updated with current part information.

UPDATED SOLUTIONS (Continued)

CBR-107	Selective Catalytic Reduction (SCR) Efficiency And NOx Sensor Diagnostic Trouble Codes (DTC) P225C, P225E, P221A and P2201: NOx Sensor Diagnostic Information TO BE USED BEFORE SENSOR REPLACEMENT - OBD13 And Newer Emissions (Commonly Model Year 20	Withdrawn - New diagnostic information provided in CBR-2116.
CBR-274	Mack Chassis - Vehicles Equipped With A Vertical Selective Catalytic Reduction (SCR) System - Diagnostic Trouble Codes (DTC) P1031 With Possible P24DA Lighting The Malfunction Indicator Lamp (MIL) - US17+OBD16 (GHG17, Common Rail Fuel System)	Withdrawn - Guided Diagnostics instructions have been updated with corrected diagnostic steps.
CBR-9	Diagnostic Trouble Codes (DTC) P2080, P2084, P242B Lighting The Malfunction Indicator Lamp (MIL) - US14+OBD13 And US14+OBD15 Emissions, Model Years 2015 And 2016	Withdrawn - Guided Diagnostics instructions have been updated with corrected diagnostic steps.